

# Remove/Register a Device in SecurID




**NOTE:** If you received a new phone number when you got your new device, you are required to reach out to [MFASupportHD@kindermorgan.com](mailto:MFASupportHD@kindermorgan.com) for assistance.

- Open a new session in your preferred internet browser.
- Navigate to:  
<https://pipeportal.kindermorgan.com/PortalUI/HelpInfo.aspx>
- Open *SecurID Registration* by Double-Clicking.

Need Help?


Email: [MFASupportHD@kindermorgan.com](mailto:MFASupportHD@kindermorgan.com)


Tennessee Gas Pipeline Company, L.L.C.  
a Kinder Morgan company

OFO DAILY CRITICAL DAY 1 FOR ALL AREAS EAST OF STA 254 FOR OVER-TAKES OUT OF THE SYSTEM OR UNDER-DELIVERIES INTO THE SYSTEM FOR ALL BALANCING PARTIES

Interstate ▼ Other ▼ Midstream ▼ Informational Postings ▼ Customer Information ▼ Contact Us Login ▼

### DART Help & Information

 **Welcome to Kinder Morgan's Pipeline Portal Help Page**

You've arrived at the **NAESB-compliant** site designed for easy use by pipeline customers. Here's what to expect:

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#### How to navigate

- Use **the tabs at the top** to select your **pipeline group** and **specific pipeline**.
- Each pipeline has a **portal page** with tailored services and information.
- If a section isn't relevant to a selected pipeline, no data will be shown.

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#### Services and Projects

- Kinder Morgan is continually enhancing services and expanding facilities.
- Check out the [Expansion Projects](#) section to learn more about current/proposed developments.

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#### Secure Access Areas

To access the secure sections (**Nomination, Flowing Gas, Invoicing, Capacity Release, and Contract/rates**) you will need:

- A valid **log-in ID & password** for DART
- **Multi-Factor Authentication (MFA)** setup

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#### Guides and Resources

For help accessing secure areas, here are some useful guides:

- DART Multi-Factor Authentication (MFA) User Guide
- [Self Service Password Reset \(SSPR\) User Guide](#)
- Emergency Token Request (ETR) User Guide
- RSA User Guide: (First Time Registration or Reregister RSA)

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#### Additional Links:

- [RSA Registration](#)
- Emergency Token Request
- DART Login

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#### Need Help with Access?

- Contact your **DART Security Administrator (DSA)** for login or password help.
- No DSA? Fill out and submit a security request form
  - [DART Security Information and Forms](#)

Enter your DART User ID without the extension **@ext.kindermorgan.com**

Enter your DART Password click *Submit*.


**KINDER MORGAN**  
INC.  
SecurID

?

**Enter User ID and Password**

User ID

Password



**NOTE:** You will not be able to login to this screen with a temporary password. If you have a temporary password, please login to [kmapps.cloud.com](https://kmapps.cloud.com) > change password > and return to this page.

**If you are not prompted for an OTP Token, please skip to Slide 7**

**NOTE:** If prompted to receive an OTP Token and do not have access to your device, please click the “Show More” option



### Enter Authenticate OTP

1. Open the RSA Authenticator.
2. Enter the eight-digit number that displays on the screen.



Submit

Cancel

▼ Show more


Select the option  
“SMS OTP” to  
receive text  
message with  
token code.

Click “Send OTP”  
on the next  
prompt.

**KINDER MORGAN**  
SecurID





**Enter Authenticate OTP**

1. Open the RSA Authenticator.  
2. Enter the eight-digit number that displays on the screen.



[Show less](#)

**Biometrics** **SMS OTP** **Approve** **SecurID OTP**


>

**KINDER MORGAN**  
SecurID

**Get SMS OTP**

You will receive a six-digit OTP on your phone.

+1xxxxxx2352



Message and data rates may apply. Message frequency may vary.  
From your phone, reply HELP for help or STOP to cancel.

[Privacy Policy and Terms of Service](#)

[Show more](#)

NOTE: If you only see the two approval options below, this means that you do not have a cell phone number associated to your DART User ID.


Please reach out to your Company's DART Security Administrator (DSA) to add your cell phone number.

If a DSA is unavailable, please reach out to [DARTSystemSecurity@kindermorgan.com](mailto:DARTSystemSecurity@kindermorgan.com)




**KINDERMORGAN**  
SecurID

Enter SecurID OTP




[Show less](#)

Approve

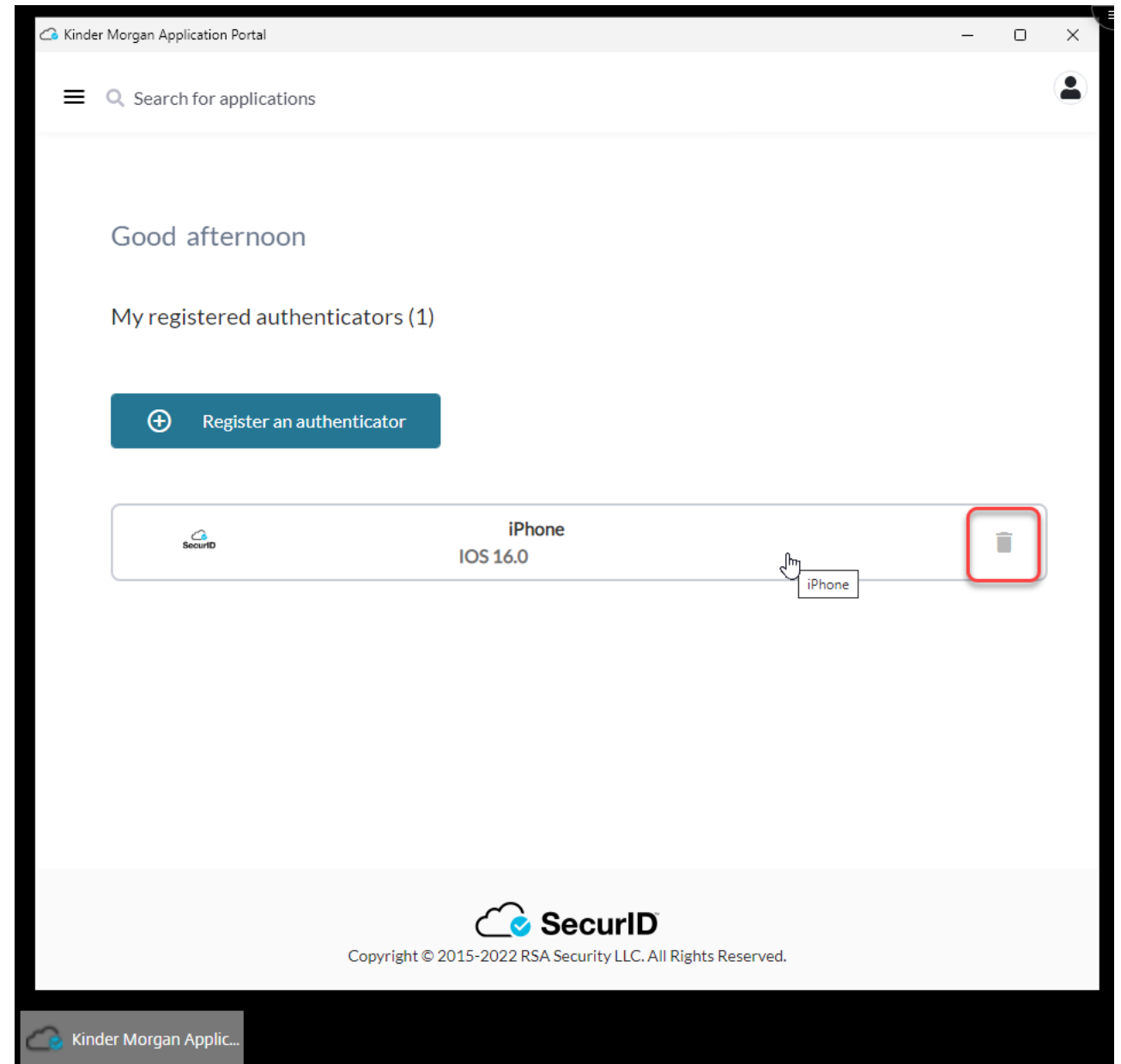


Authenticate OTP



Once logged into SecurID, hover over your registered device and click the trash can icon to delete the device.

5-10 minutes after the device is deleted, you can follow the instructions for [registration](#).





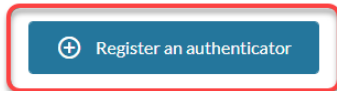
Click *Register an authenticator*



Good afternoon First Name.

My registered authenticators (0)

Register a mobile device, hardware authenticator, or FIDO Security Key so you can authenticate to access protected applications.



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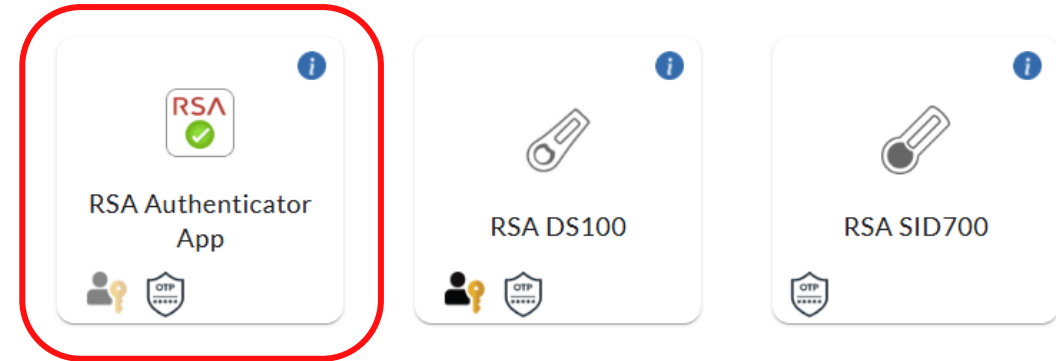
Click the *RSA Authenticator App* icon



## Register an authenticator

To access your applications, you need to register an authenticator.

Choose an authenticator to register.



If the application is installed on the mobile device, click the *next* button and open the *SecurID* app on your mobile device.


If you have not installed the app, go to [installation instructions](#).

1

2


Install SecurID Authenticator

Register Authenticator




On your iOS, Android, or MacOS device, go to the [App Store](#) or [Google Play](#).

install.step.securid.gotostore.desktop



Search for the SecurID Authenticator



Install the App

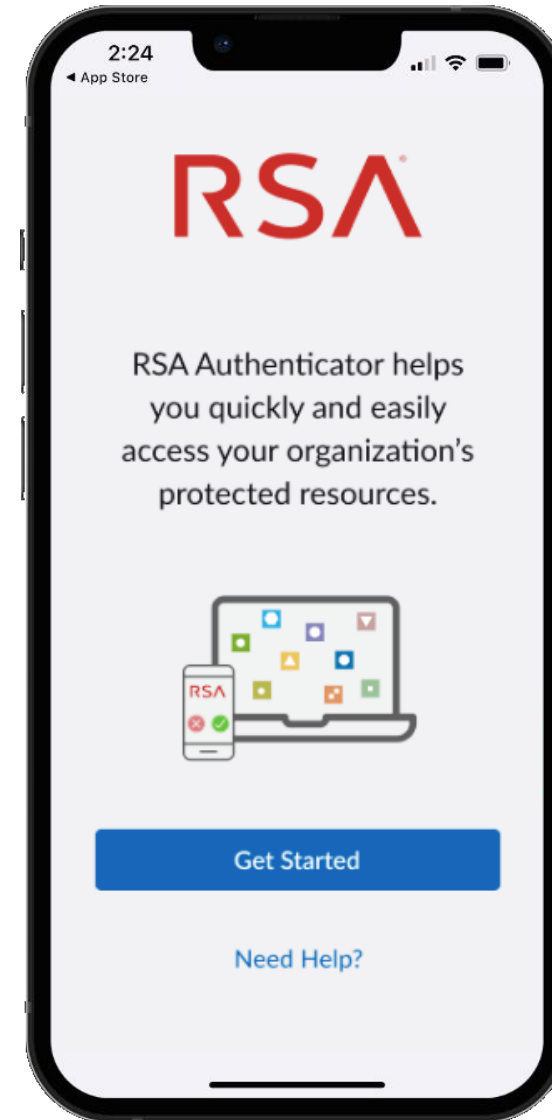
Cancel

Next

Open the *SecurID* app on your mobile device.



Press the *Get Started* button to begin the credential import process.

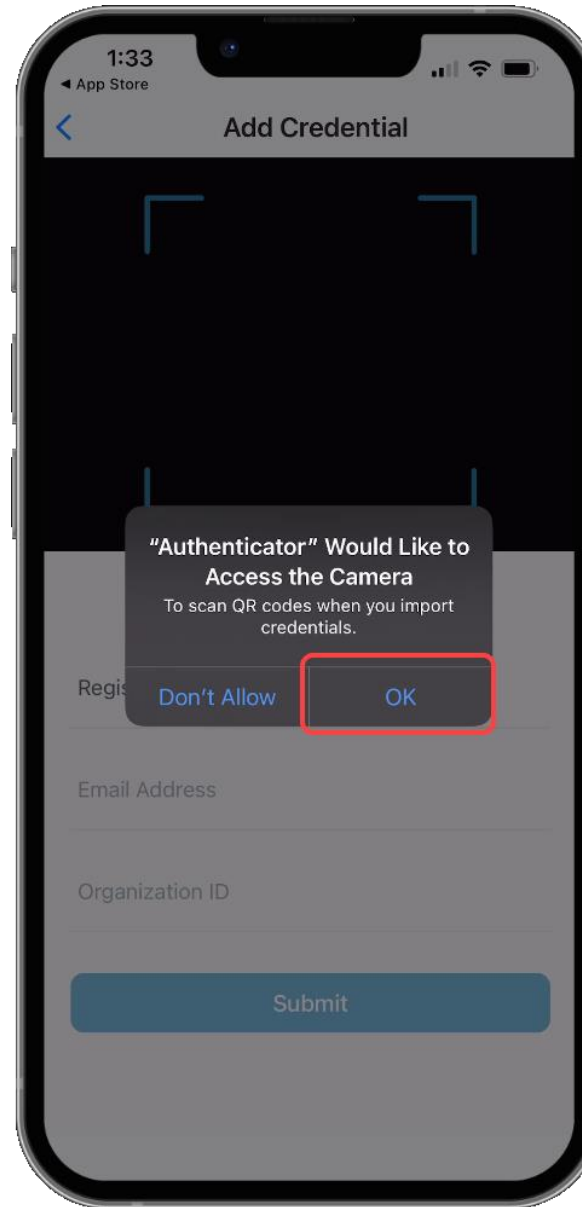


## Apple

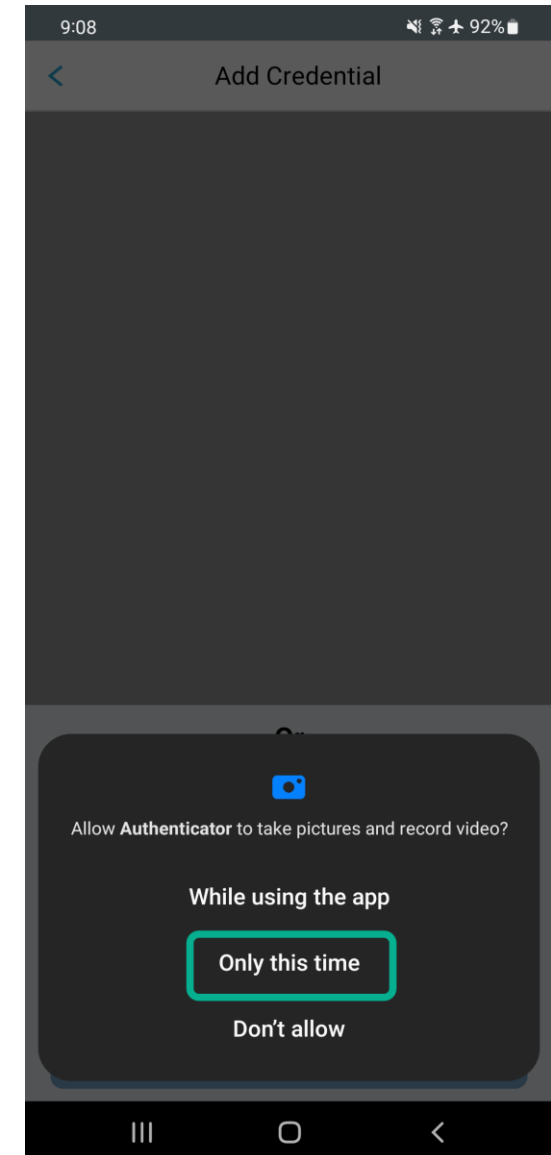
Allow access to the Camera to scan the QR Code displayed in the SecurID Browser.

You can change this setting in your device settings after completing the registration process.

If you do not want to allow access to the camera, press *Don't Allow*. You will need to enter the information manually.



## Android



Hold your mobile device up to the screen displaying the QR Code.

DO NOT SCAN THE QR CODE FROM THIS DOCUMENT!

Center the QR Code in the camera viewing window while slowly moving the device backwards until the QR Code is read.

1

Install SecurID Authenticator


2

Register Authenticator

1:38

App Store

Add Credential Code.



Or

Registration Code or URL

Email Address

Organization ID

Submit

Enter Details

Open the app and enter:

Registration Code: 123456789

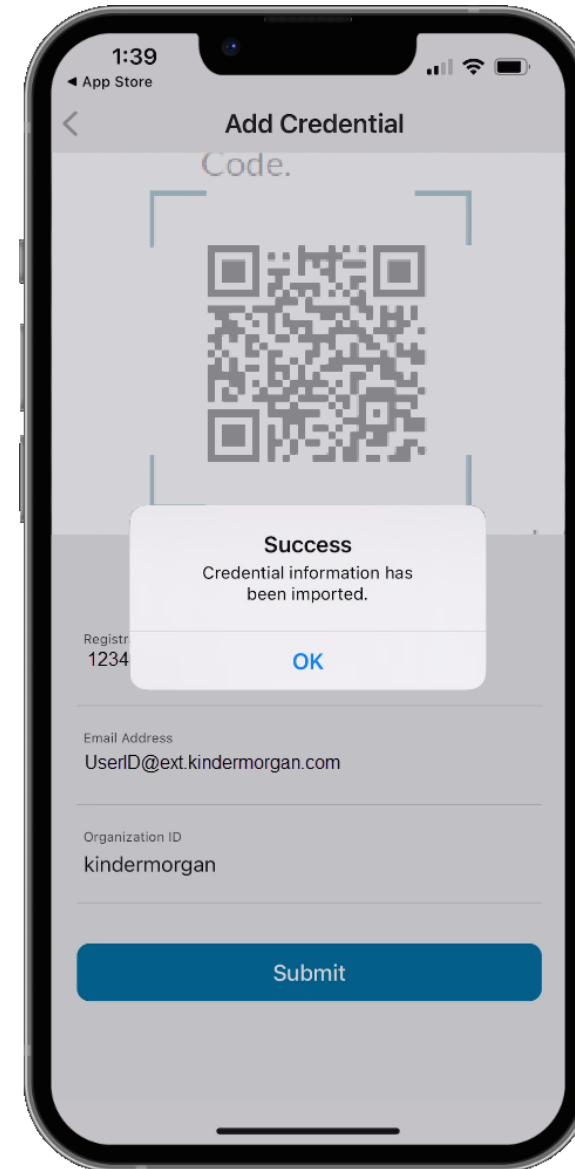
Email Address: UserID@ext.kindermorgan.com

Organization ID: kindermorgan

Information on this page will expire in: 01:41

When the credential information is imported successfully, a pop-up will be shown. Press *OK* to continue.

Leave the device and application open to test the authentication token process.



If you are unable to successfully scan the QR code, please enter the details manually into your phone.

**DO NOT SCAN THE REGISTRATION CODE FROM THIS DOCUMENT!**

If you were able to successfully scan the QR code, please disregard this slide.

1

Install SecurID Authenticator


2

Register Authenticator

1:38

App Store

Add Credential Code.



Or

Registration Code or URL

Email Address

Organization ID

Submit

Enter Details

Open the app and enter:

Registration Code: 123456789

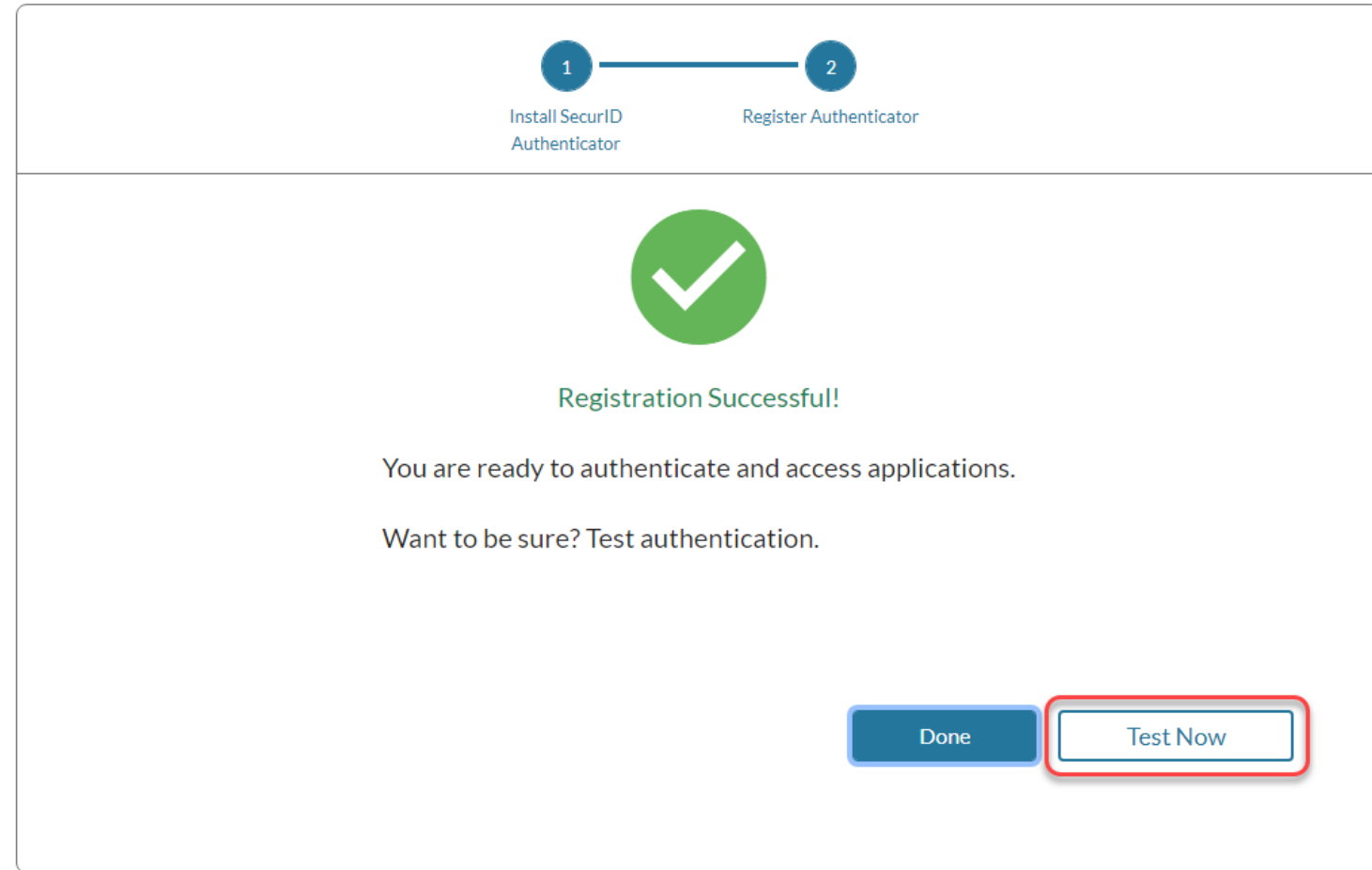
Email Address: UserID@ext.kindermorgan.com

Organization ID: kindermorgan

Information on this page will expire in: 01:41

After the mobile device has successfully imported the credential information, the browser screen will change to the one displayed on the right.

Use the *Test Now* button to ensure the device registration was successful.





The browser window will update to show a screen like below.

Confirm the test by pressing the green check mark on your mobile device.

