

Remove/Register a Device in SecurID



NOTE: If you received a new phone number when you got your new device, you are required to reach out to MFASupportHD@kindermorgan.com for assistance.

- Open a new session in your preferred internet browser.
- Navigate to:
<https://pipeportal.kindermorgan.com/PortalUI/HelpInfo.aspx>
- Open *SecurID Registration* by Double-Clicking.

Need Help?
 Email: MFASupportHD@kindermorgan.com

 Tennessee Gas Pipeline Company, L.L.C.
a Kinder Morgan company

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Interstate Other Midstream Informational Postings Customer Information Contact Us Login

DART Help & Information

 Welcome to Kinder Morgan's Pipeline Portal Help Page

You've arrived at the **NAESB-compliant** site designed for easy use by pipeline customers. Here's what to expect:

 **How to navigate**

- Use the tabs at the top to select your **pipeline group** and **specific pipeline**.
- Each pipeline has a **portal page** with tailored services and information.
- If a section isn't relevant to a selected pipeline, no data will be shown.

 **Services and Projects**

- Kinder Morgan is continually enhancing services and expanding facilities.
- Check out the **Expansion Projects** section to learn more about current/proposed developments.

 **Secure Access Areas**

To access the secure sections (**Nomination, Flowing Gas, Invoicing, Capacity Release, and Contract/rates**) you will need:

- A valid **log-in ID & password** for DART
- **Multi-Factor Authentication (MFA)** setup

 **Guides and Resources**

For help accessing secure areas, here are some useful guides:

- DART Multi-Factor Authentication (MFA) User Guide
- Self Service Password Reset (SSPR) User Guide
- Emergency Token Request (ETR) User Guide
- RSA User Guide: (First Time Registration or Reregister RSA)

 **Additional Links:**

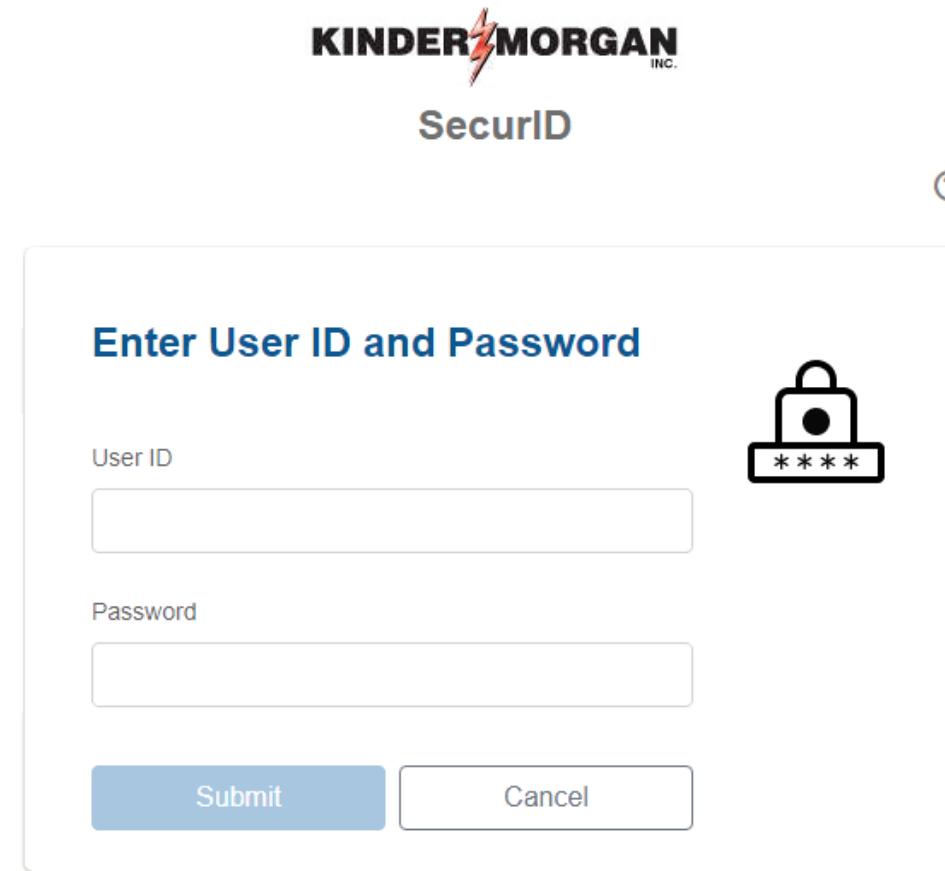
- RSA Registration
- Emergency Token Request
- DART Login

 **Need Help with Access?**

- Contact your **DART Security Administrator (DSA)** for login or password help.
- No DSA? Fill out and submit a security request form
 - **DART Security Information and Forms**

Enter your DART User ID without the extension **@ext.kindermorgan.com**

Enter your DART Password click *Submit*.



The image shows a login screen for Kinder Morgan. At the top, the Kinder Morgan logo is displayed with the word "KINDERMORGAN" in a bold, black, sans-serif font, and "INC." in smaller letters below it. To the right of the logo is the word "SecurID" in a smaller, dark gray font. In the top right corner, there is a question mark icon inside a circle. The main form is titled "Enter User ID and Password" in a blue, bold font. It contains two input fields: "User ID" and "Password", each with a corresponding text input box. To the right of the "Password" input box is a small icon of a padlock with a keyhole and the word "*****" below it, indicating a masked password. At the bottom of the form are two buttons: a blue "Submit" button on the left and a white "Cancel" button on the right.

NOTE: You will not be able to login to this screen with a temporary password. If you have a temporary password, please login to kmapps.cloud.com > change password > and return to this page.

If you are not prompted for an OTP Token, please skip to Slide 7

NOTE: If prompted to receive an OTP Token and do not have access to your device, please click the "Show More" option



SecurID



Enter Authenticate OTP

1. Open the RSA Authenticator.
2. Enter the eight-digit number that displays on the screen.



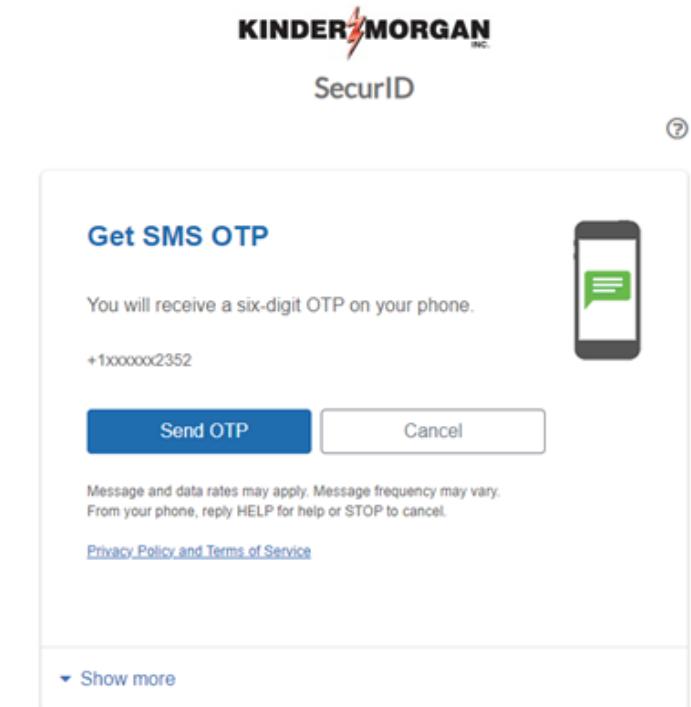
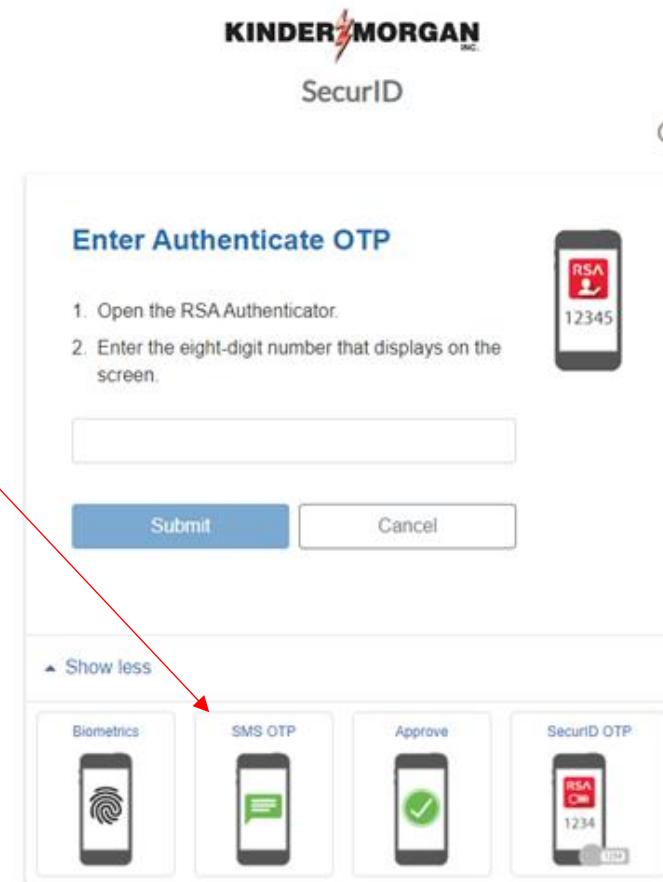
Submit

Cancel

▼ Show more

Select the option
“SMS OTP” to
receive text
message with
token code.

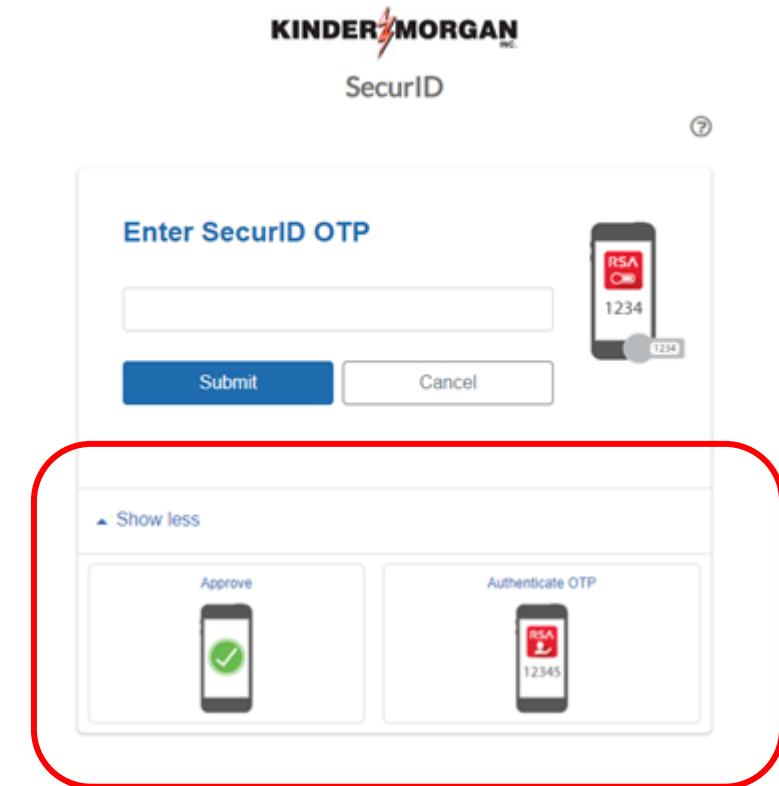
Click “Send OTP”
on the next
prompt.



NOTE: If you only see the two approval options below, this means that you do not have a cell phone number associated to your DART User ID.

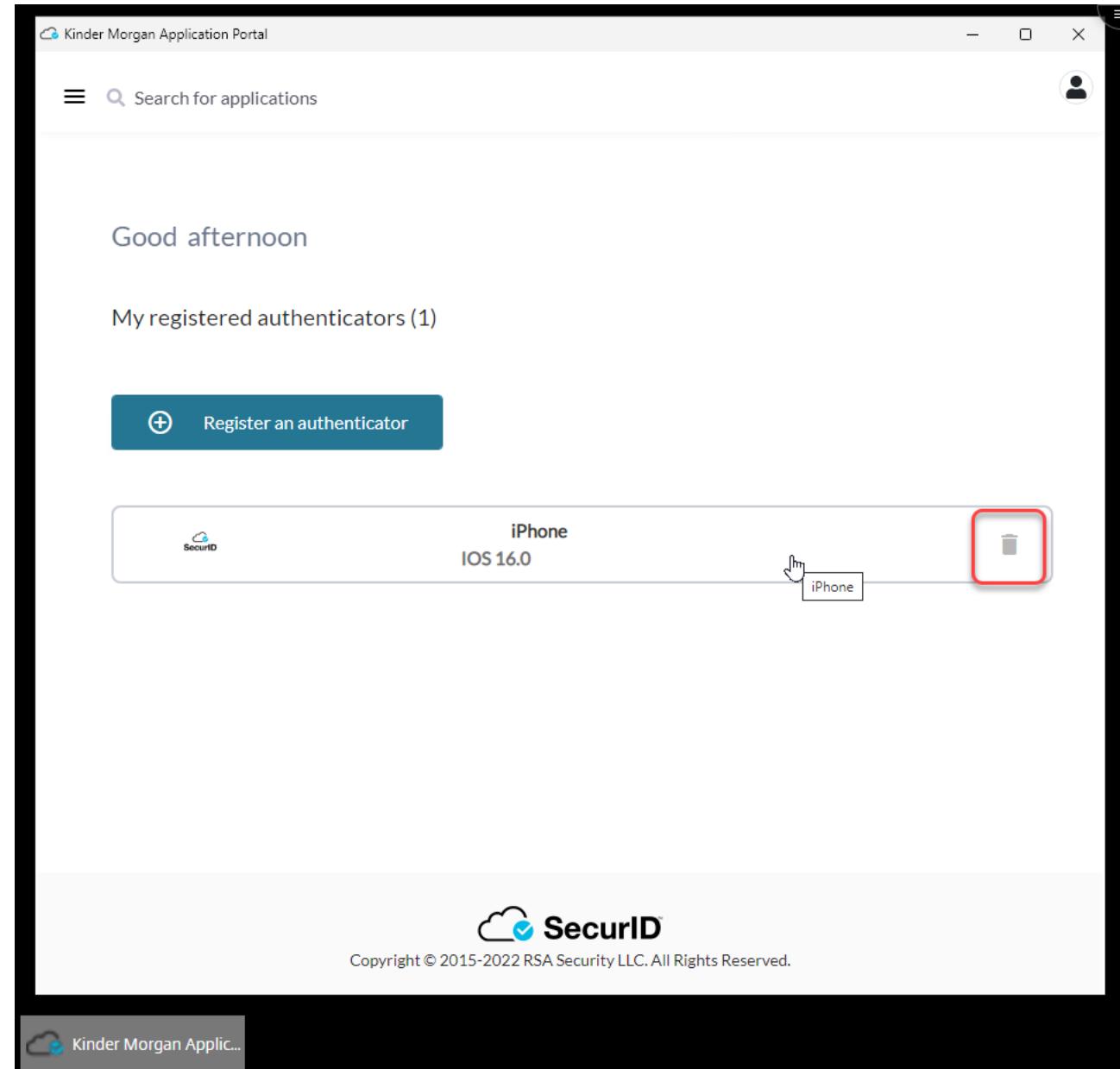
Please reach out to your Company's DART Security Administrator (DSA) to add your cell phone number.

If a DSA is unavailable, please reach out to DARTSystemSecurity@kindermorgan.com



Once logged into SecurID, hover over your registered device and click the trash can icon to delete the device.

5-10 minutes after the device is deleted, you can follow the instructions for [registration](#).



Click Register an authenticator



Good afternoon First Name.

My registered authenticators (0)

Register a mobile device, hardware authenticator, or FIDO Security Key so you can authenticate to access protected applications.

[+ Register an authenticator](#)

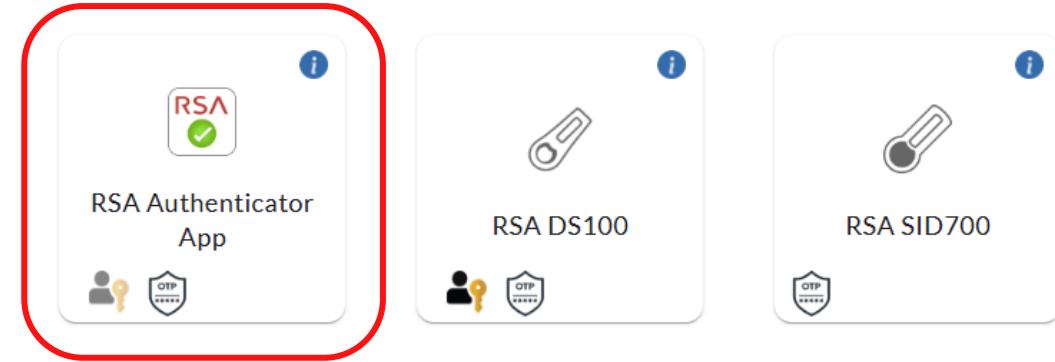
Click the RSA Authenticator App icon

[Back](#)

Register an authenticator

To access your applications, you need to register an authenticator.

Choose an authenticator to register.



RSA Authenticator App

RSA DS100

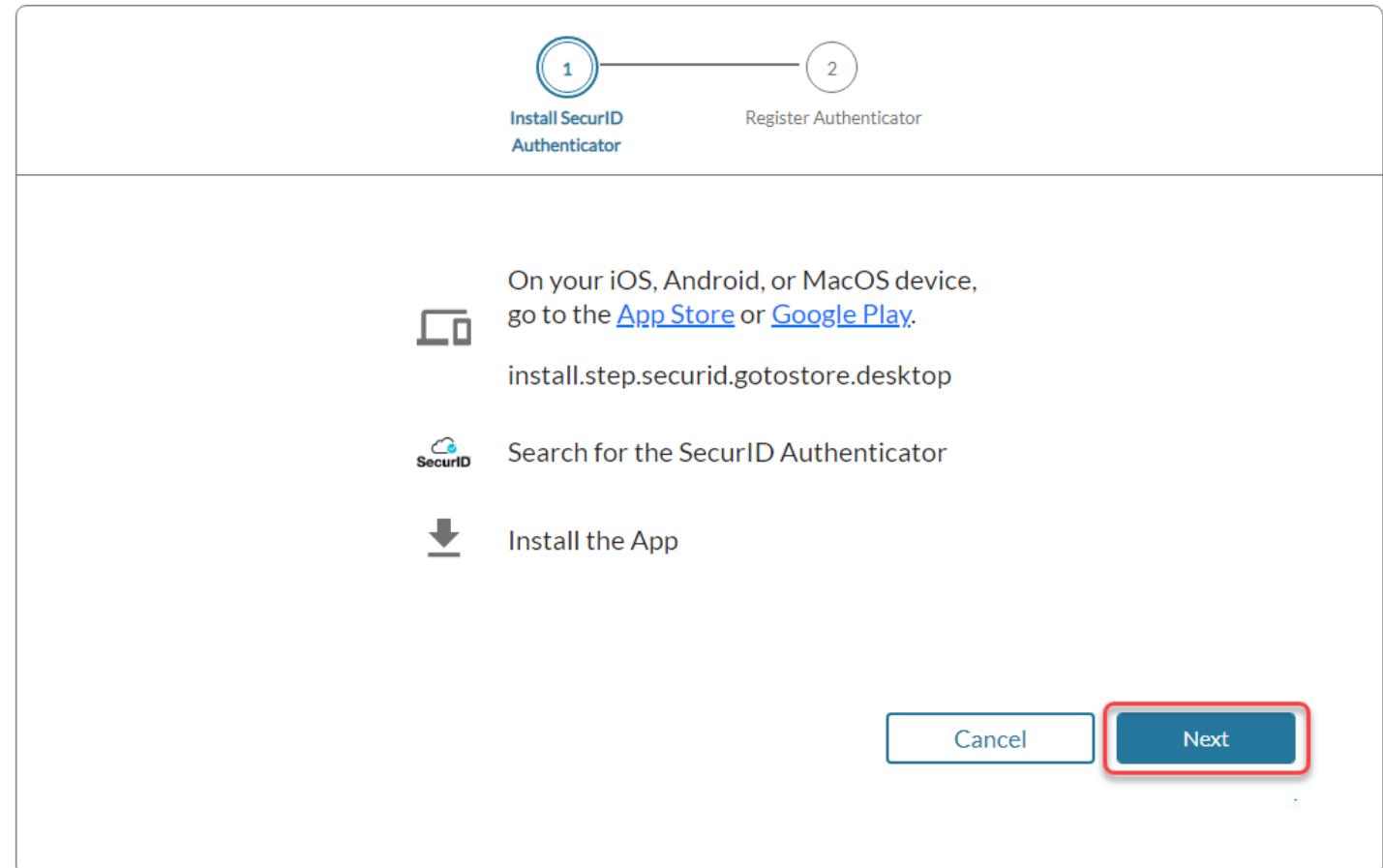
RSA SID700



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If the application is installed on the mobile device, click the *next* button and open the *SecurID* app on your mobile device.

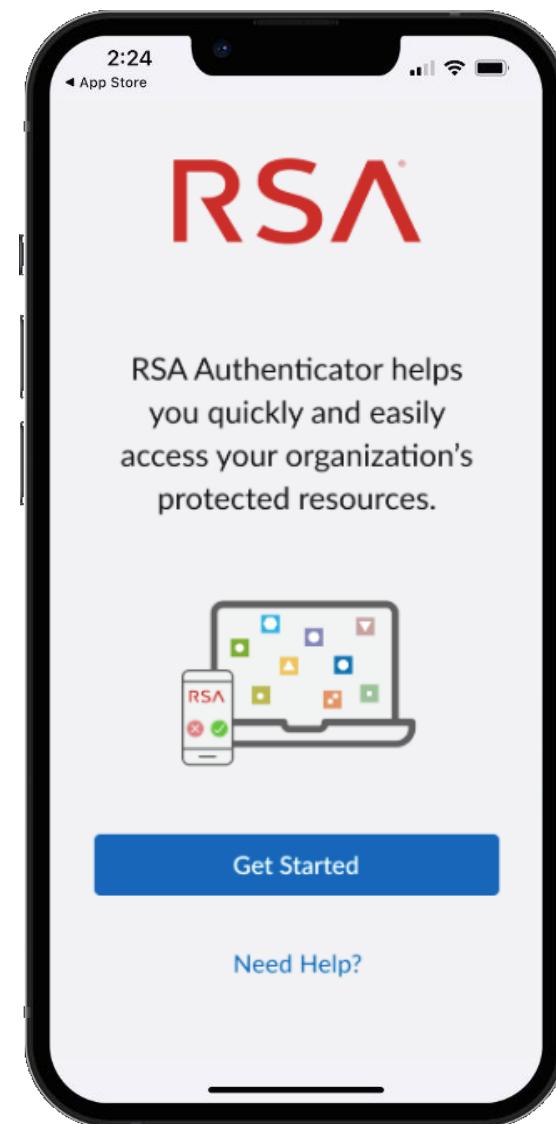
If you have not installed the app, go to [installation instructions](#).



Open the *SecurID* app on your mobile device.



Press the *Get Started* button to begin the credential import process.



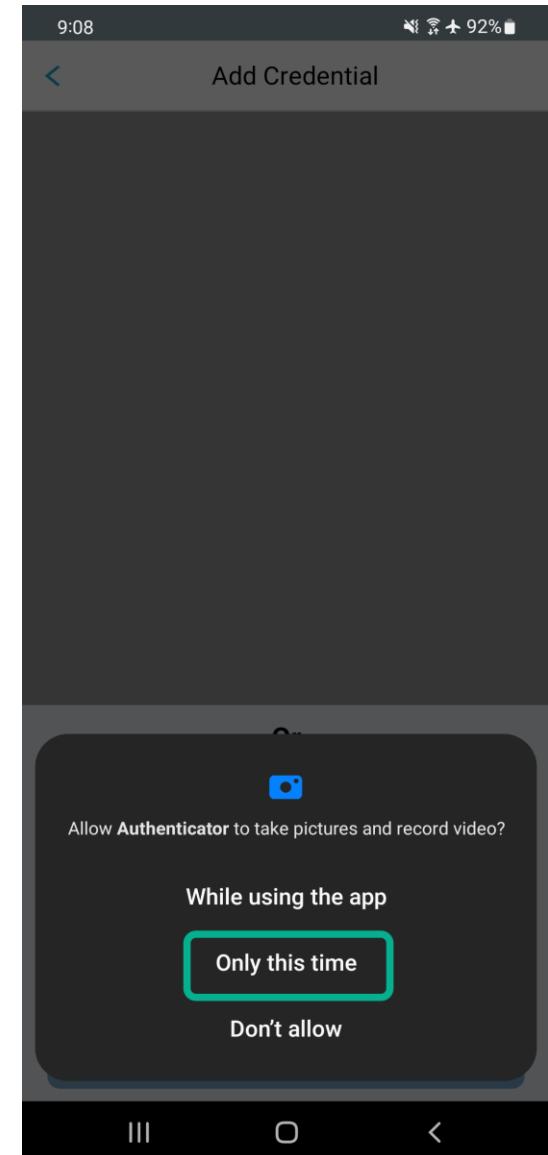
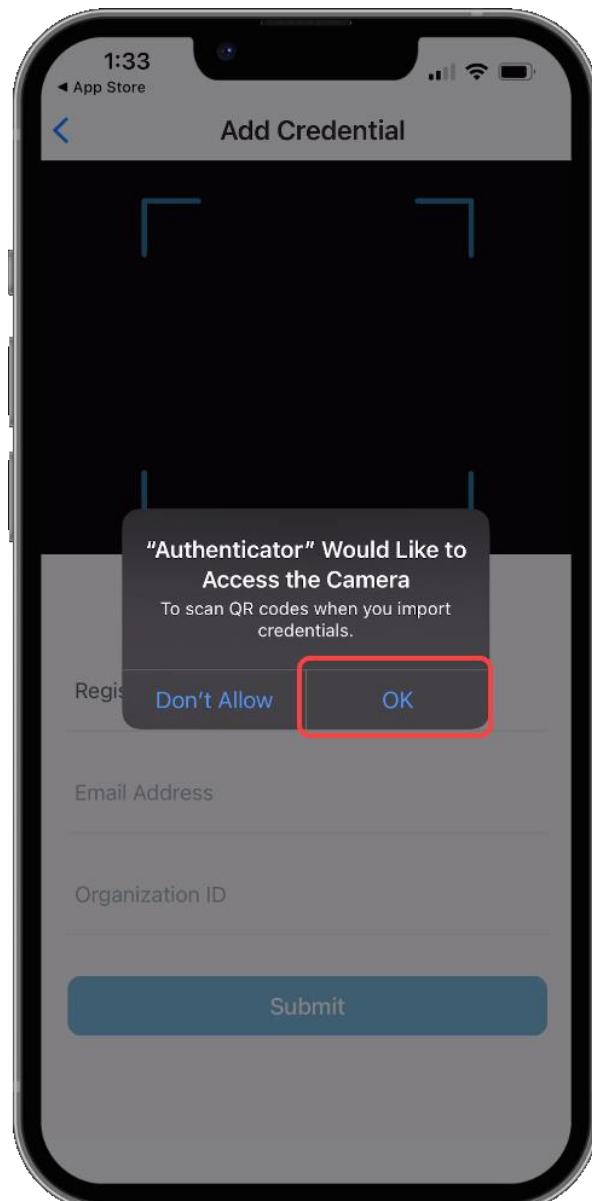
Apple

Android

Allow access to the Camera to scan the QR Code displayed in the SecurID Browser.

You can change this setting in your device settings after completing the registration process.

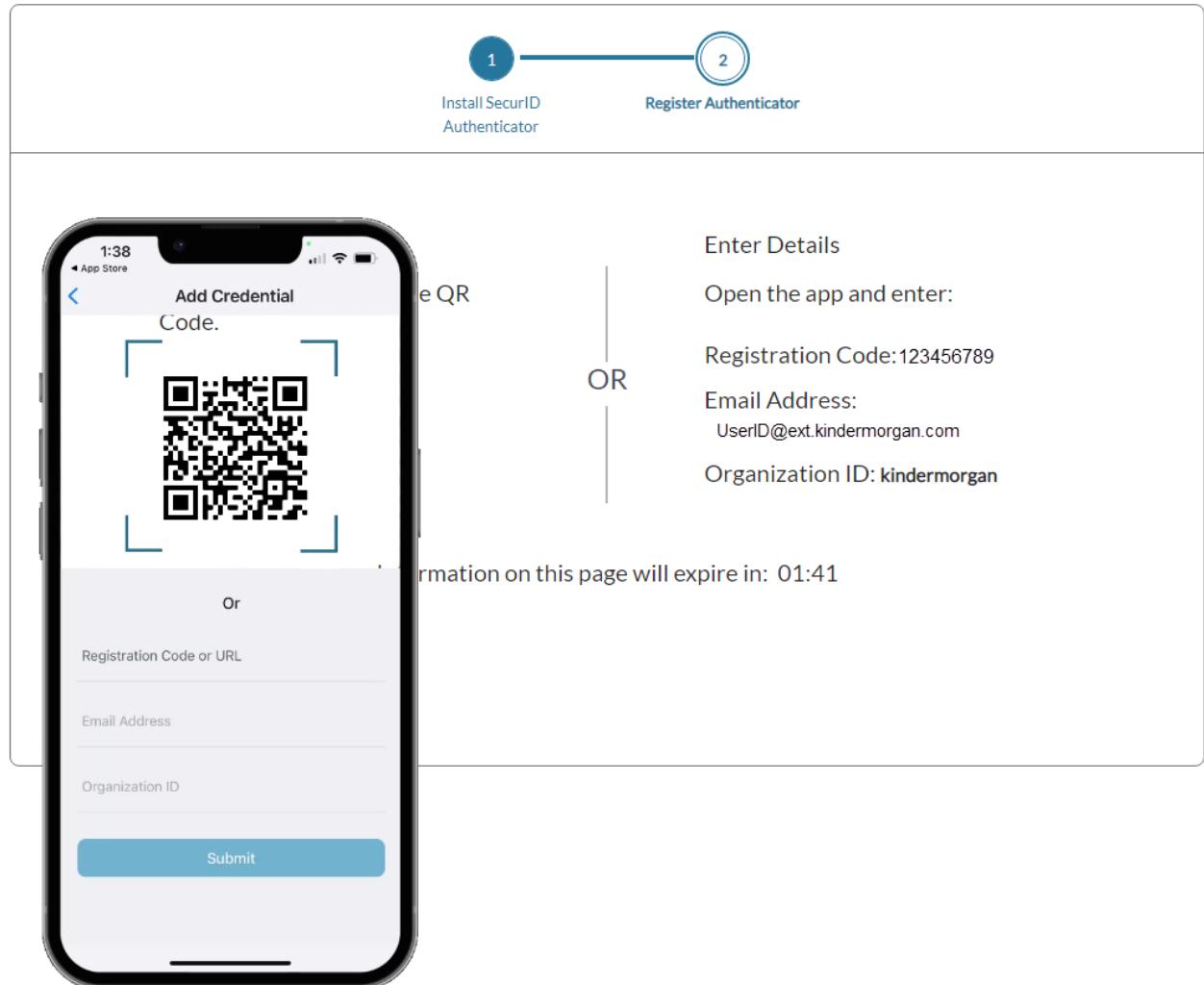
If you do not want to allow access to the camera, press *Don't Allow*. You will need to enter the information manually.



Hold your mobile device up to the screen displaying the QR Code.

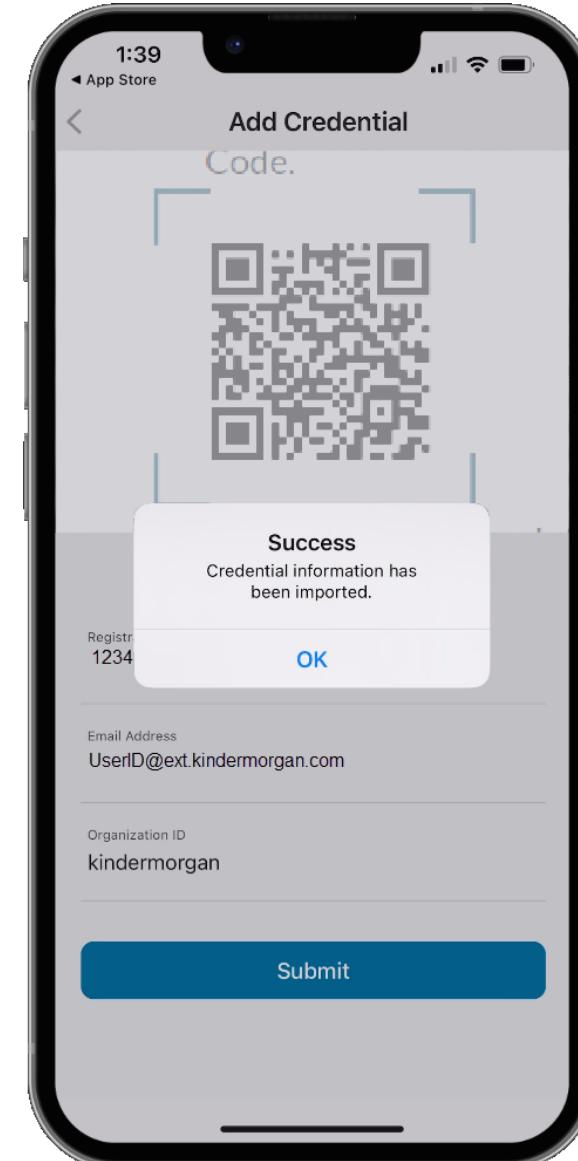
DO NOT SCAN THE QR CODE FROM THIS DOCUMENT!

Center the QR Code in the camera viewing window while slowly moving the device backwards until the QR Code is read.



When the credential information is imported successfully, a pop-up will be shown. Press *OK* to continue.

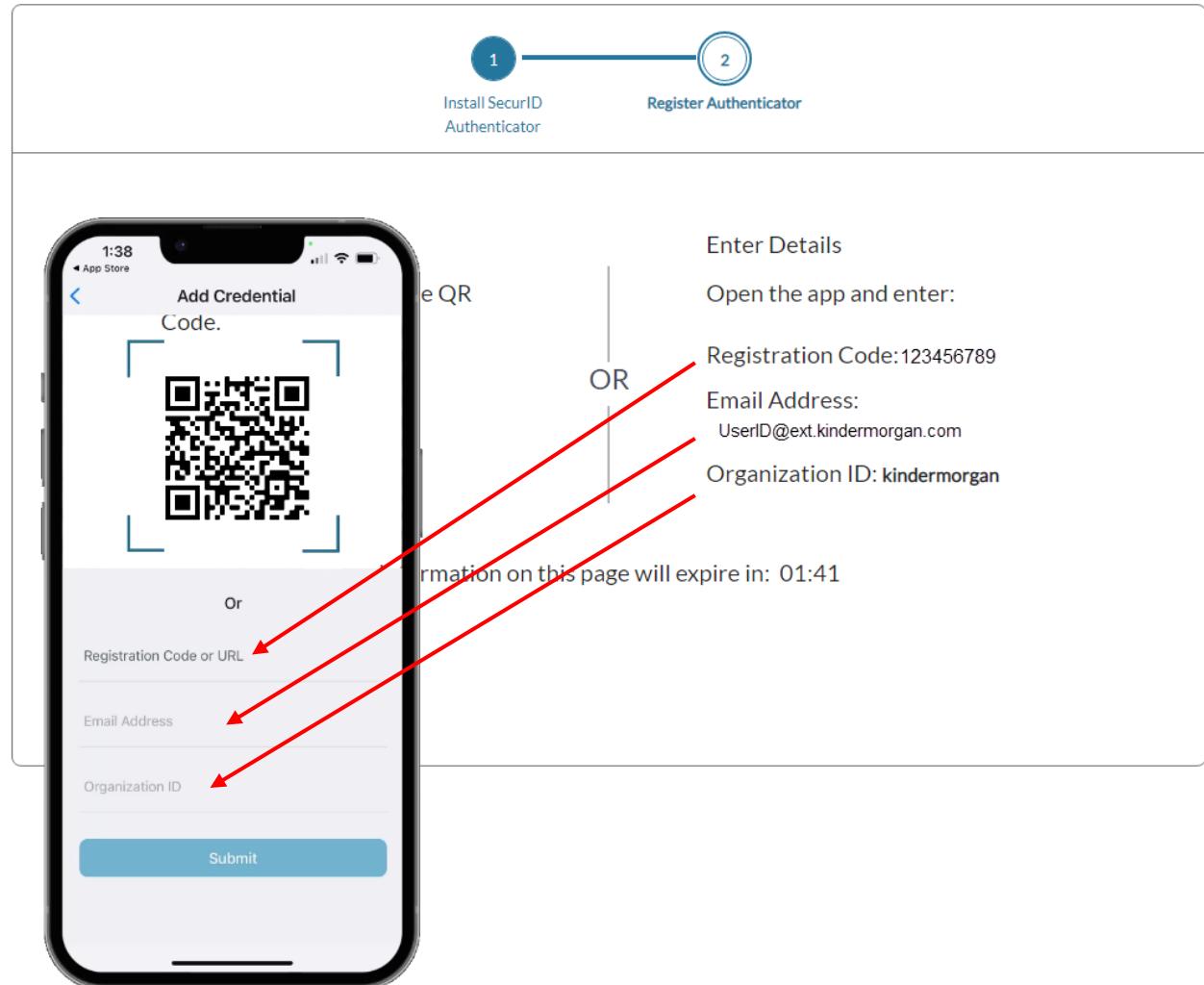
Leave the device and application open to test the authentication token process.



If you are unable to successfully scan the QR code, please enter the details manually into your phone.

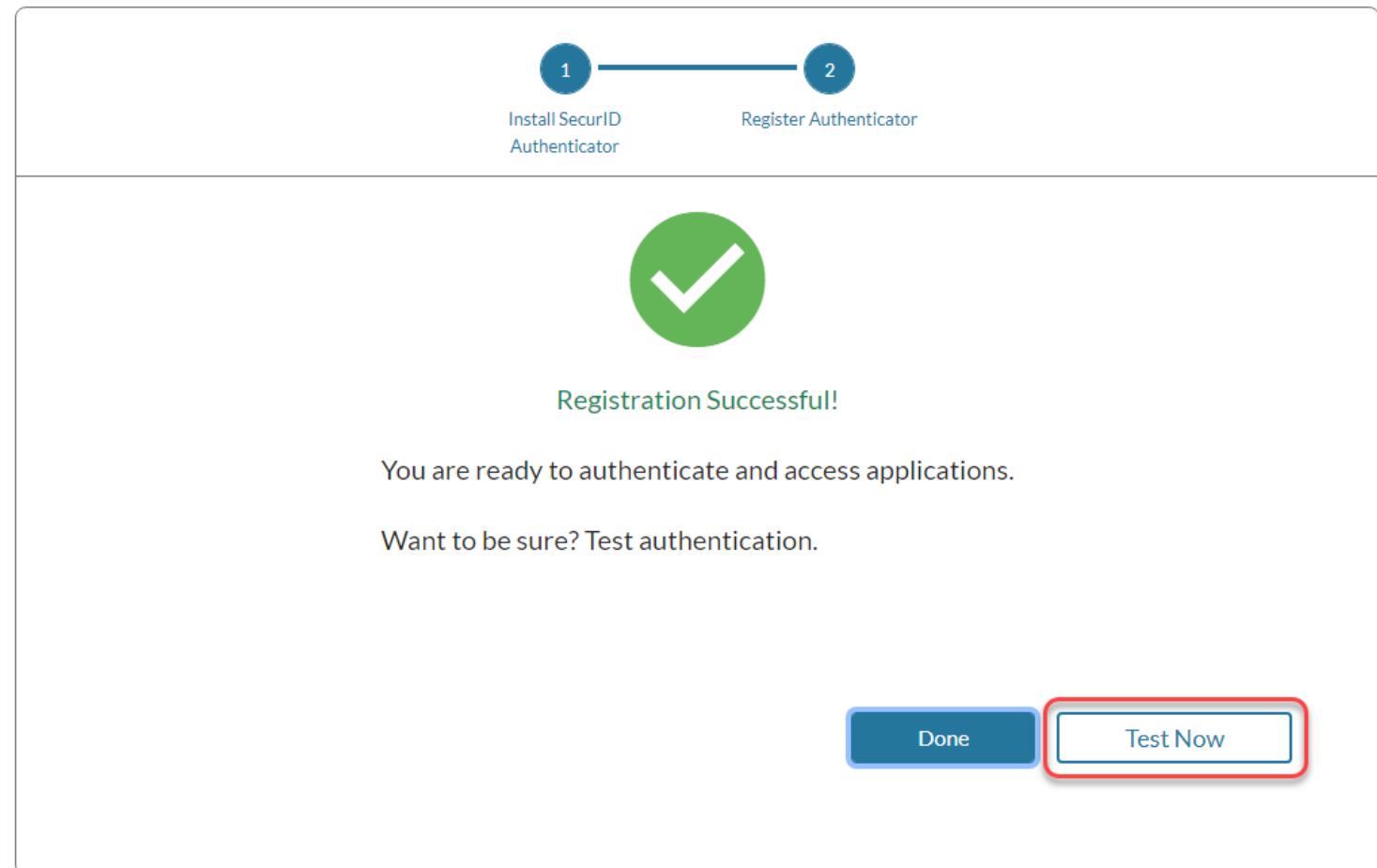
DO NOT SCAN THE REGISTRATION CODE FROM THIS DOCUMENT!

If you were able to successfully scan the QR code, please disregard this slide.



After the mobile device has successfully imported the credential information, the browser screen will change to the one displayed on the right.

Use the *Test Now* button to ensure the device registration was successful.



The browser window will update to show a screen like below.

Confirm the test by pressing the green check mark on your mobile device.

