

# Remove/Register a Device in SecurID





**NOTE:** If you received a new phone number when you got your new device, you are required to reach out to [MFASupportHD@kindermorgan.com](mailto:MFASupportHD@kindermorgan.com) for assistance.

- Open a new session in your preferred internet browser.

- Navigate to:

<https://pipeportal.kindermorgan.com/PortalUI/HelpInfo.aspx>

- Open *SecurID Registration* by Double-Clicking.

Need Help?

Email: [MFASupportHD@kindermorgan.com](mailto:MFASupportHD@kindermorgan.com)

### DART Help & Information

The Kinder Morgan family of pipelines invites you to learn more about our pipelines and services. Our pipelines offer a variety of customer oriented services.

This NAESB-compliant web site will allow you to select a pipeline group/pipeline from the menu bar on the left, and easily navigate to the section of this site that interests you by selecting the appropriate section from the expanded menu.

Kinder Morgan is continually looking for new ways to serve current and prospective customers through new service offerings and facility expansions. To obtain information on facility expansions that are proposed or currently underway, please select the EXPANSION PROJECTS link from the menu bar at left.

We have tried to make the sections of this site applicable for all pipelines. However, if a section is not applicable to the pipeline you have selected, no data will be provided when your request is submitted. This website uses Adobe Acrobat Reader® for reading some of its documents. If you don't have Acrobat Reader, download the Reader from the Acrobat button at the bottom of this page. Adobe Acrobat Reader is free software available from Adobe Systems Incorporated. Download the software and install as a browser plug-in, following the instructions available at the Adobe site. The Customer Activities or secured sections (NOMINATION, FLOWING GAS, INVOICING, CAPACITY RELEASE, and CONTRACTS/RATES) require log-on ids and passwords.

DART utilizes a Multi-Factor Authentication process to log in. To learn more about this process, please select the following links:

- DART Multi-Factor Authentication (MFA) FAQs
- DART Multi-Factor Authentication (MFA) User Guide
- Self Service Password Reset (SSPR) User Guide
- Emergency Token Request (ETR) User Guide
- SecurID User Guide:
  - First Time Registration
  - Reregister SecurID

The following links provide access to DART processes:

- **SecurID Registration**
- Emergency Token Request
- DART Login

To request a new login ID, modify the security on an existing ID or receive a password reset, contact your company's DSA (DART Security Administrator). When an DSA does not exist for the company, a security form must be sent to the DART Security Coordinator.

- [DART Security Information and Forms](#)
- [DART Access/Firewall Rules](#)
- [DART For Tablets Instructions](#)

### DART Maintenance Windows

WED, SUN	10:30 PM - 1:30 AM
SAT	10:30 PM - 6:30 AM

Enter your DART User ID without the extension **@ext.kindermorgan.com**

Enter your DART Password click *Submit*.



SecurID



### Enter User ID and Password

User ID

Password



Submit

Cancel

**NOTE:** You will not be able to login to this screen with a temporary password. If you have a temporary password, please login to [kmapps.cloud.com](https://kmapps.cloud.com) > change password > and return to this page.

## If you are not prompted for an OTP Token, please skip to Slide 7

**NOTE:** If prompted to receive an OTP Token and do not have access to your device, please click the “Show More” option



### Enter Authenticate OTP

1. Open the RSA Authenticator.
2. Enter the eight-digit number that displays on the screen.



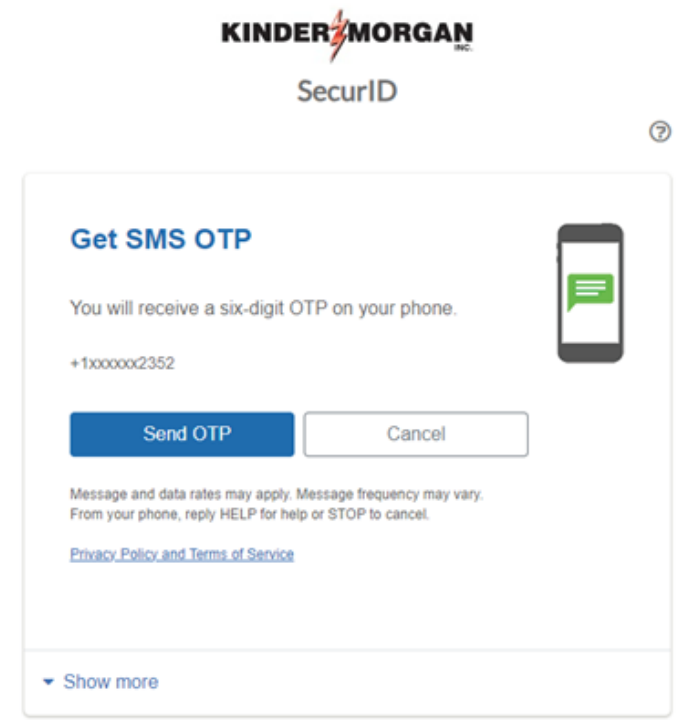
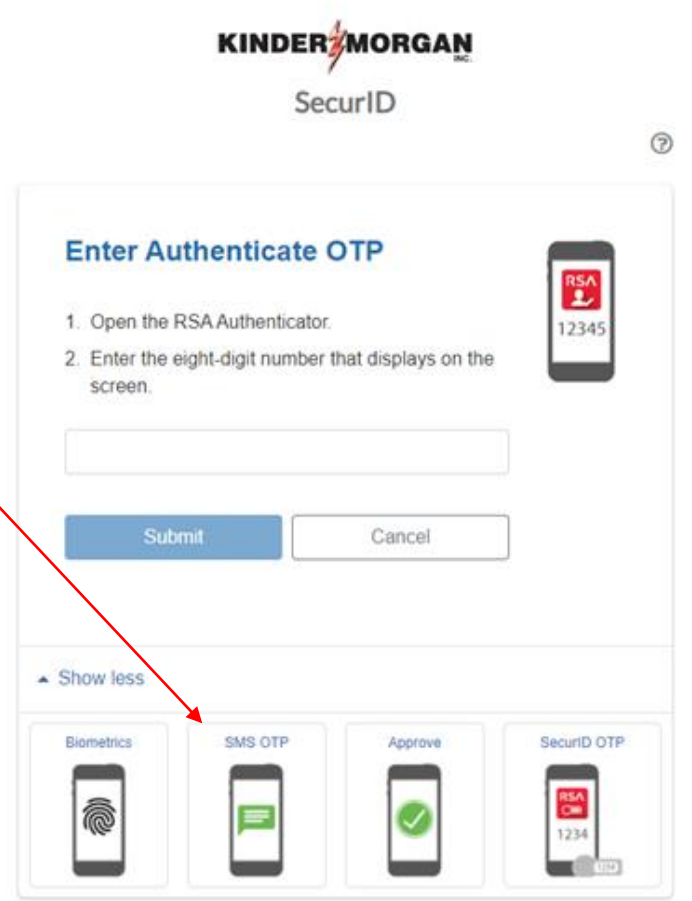
Submit

Cancel

▼ Show more

Select the option  
“SMS OTP” to  
receive text  
message with  
token code.

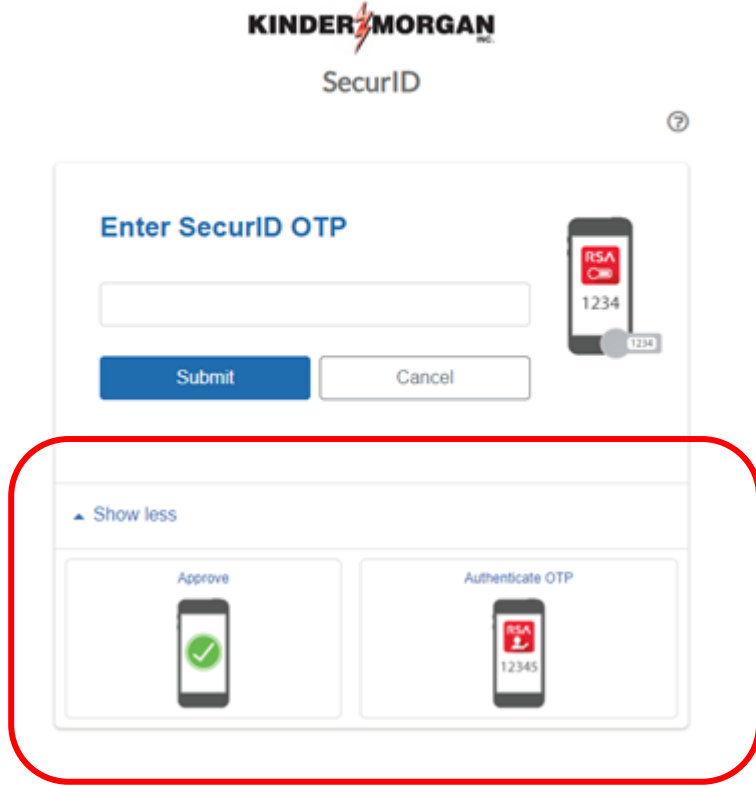
Click “Send OTP”  
on the next  
prompt.



NOTE: If you only see the two approval options below, this means that you do not have a cell phone number associated to your DART User ID.

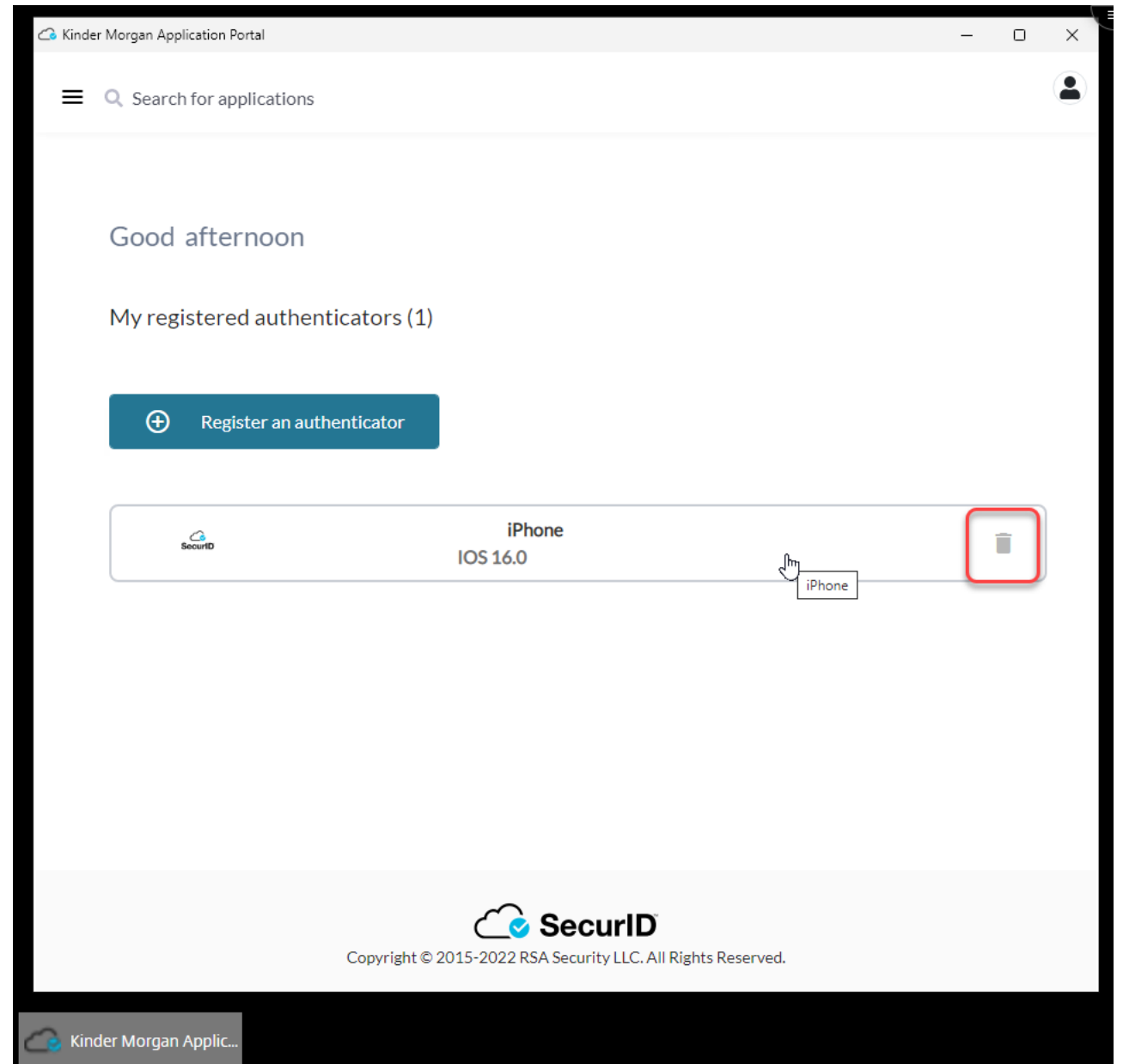
Please reach out to your Company's DART Security Administrator (DSA) to add your cell phone number.

If a DSA is unavailable, please reach out to [DARTSystemSecurity@kindermorgan.com](mailto:DARTSystemSecurity@kindermorgan.com)



Once logged into SecurID, hover over your registered device and click the trash can icon to delete the device.

5-10 minutes after the device is deleted, you can follow the instructions for [registration](#).





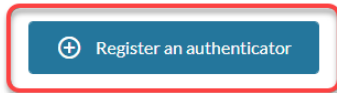
## Click *Register an authenticator*



Good afternoon First Name.

My registered authenticators (0)

Register a mobile device, hardware authenticator, or FIDO Security Key so you can authenticate to access protected applications.



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## Click the *SecurID App* icon



[← Back](#) Register an authenticator

To access your applications, you need to register an authenticator

[See how it works](#)

Choose an authenticator to register.



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If the application is installed on the mobile device, click the *next* button and open the *SecurID* app on your mobile device.

If you have not installed the app, go to [installation instructions](#).

1 Install SecurID Authenticator      2 Register Authenticator

On your iOS, Android, or MacOS device, go to the [App Store](#) or [Google Play](#).  
install.step.securid.gotostore.desktop

SecurID Search for the SecurID Authenticator

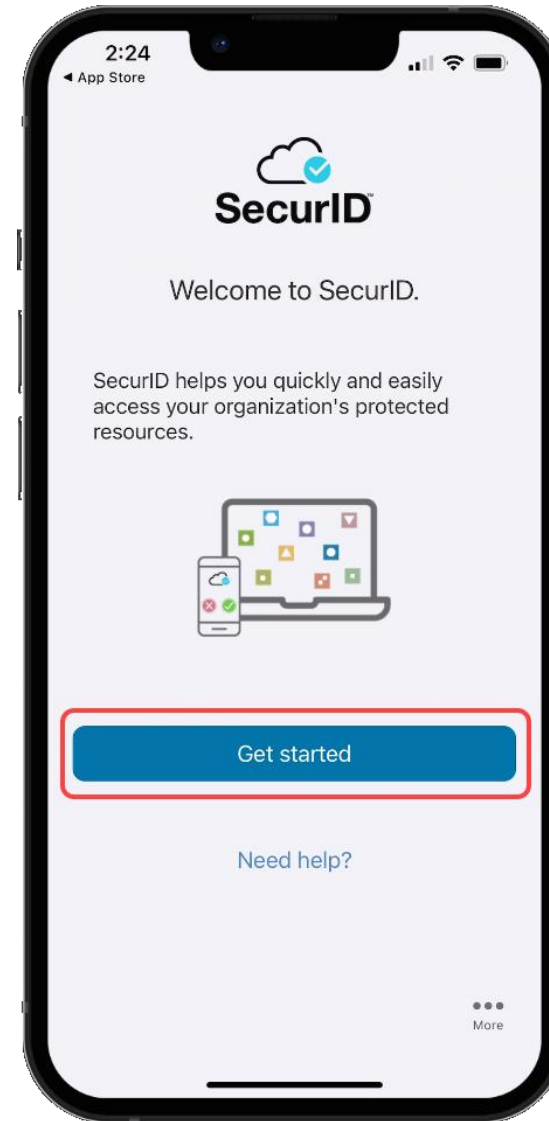
Install the App

Cancel      Next

Open the *SecurID* app on your mobile device.



Press the *Get Started* button to begin the credential import process.

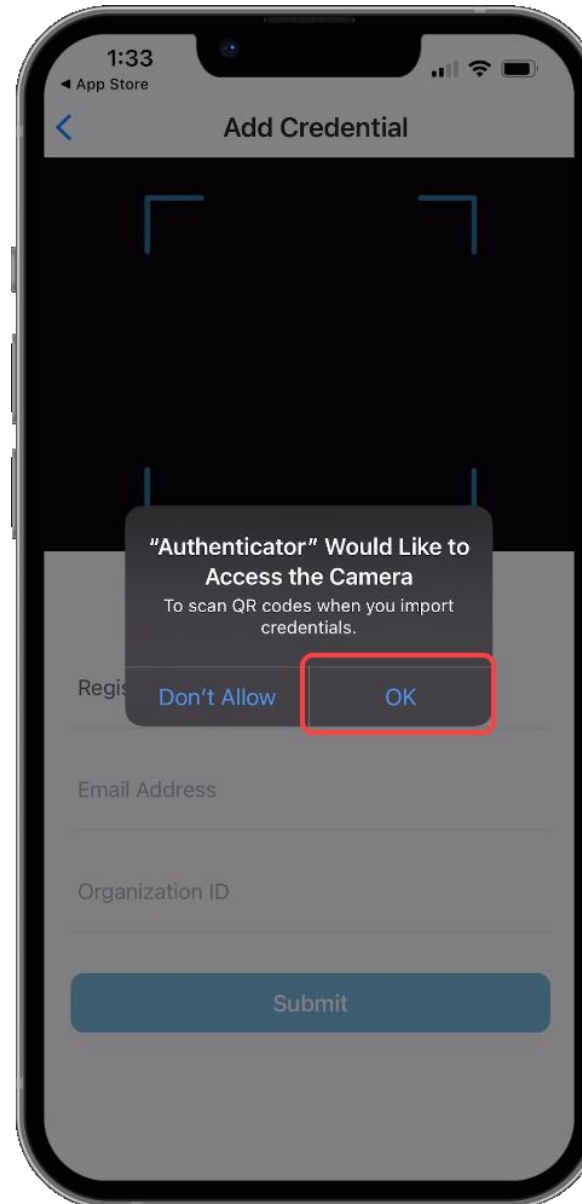


## Apple

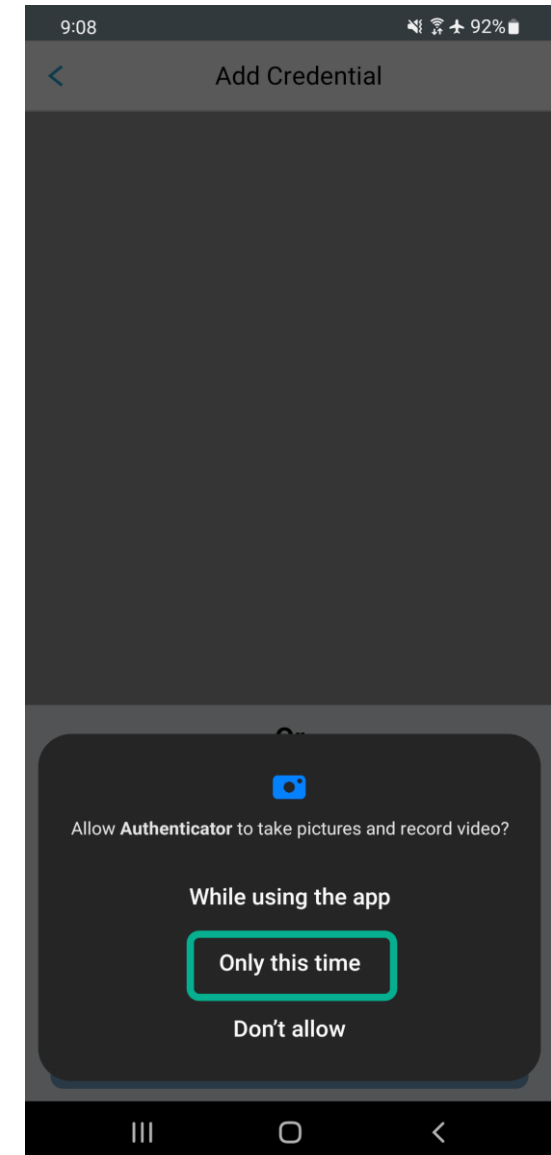
Allow access to the Camera to scan the QR Code displayed in the SecurID Browser.

You can change this setting in your device settings after completing the registration process.

If you do not want to allow access to the camera, press *Don't Allow*. You will need to enter the information manually.



## Android



Hold your mobile device up to the screen displaying the QR Code.

**DO NOT SCAN THE QR CODE FROM THIS DOCUMENT!**

Center the QR Code in the camera viewing window while slowly moving the device backwards until the QR Code is read.

1 Install SecurID Authenticator

2 Register Authenticator

Scan QR

Enter Details

Open the app and enter:

Registration Code: 123456789

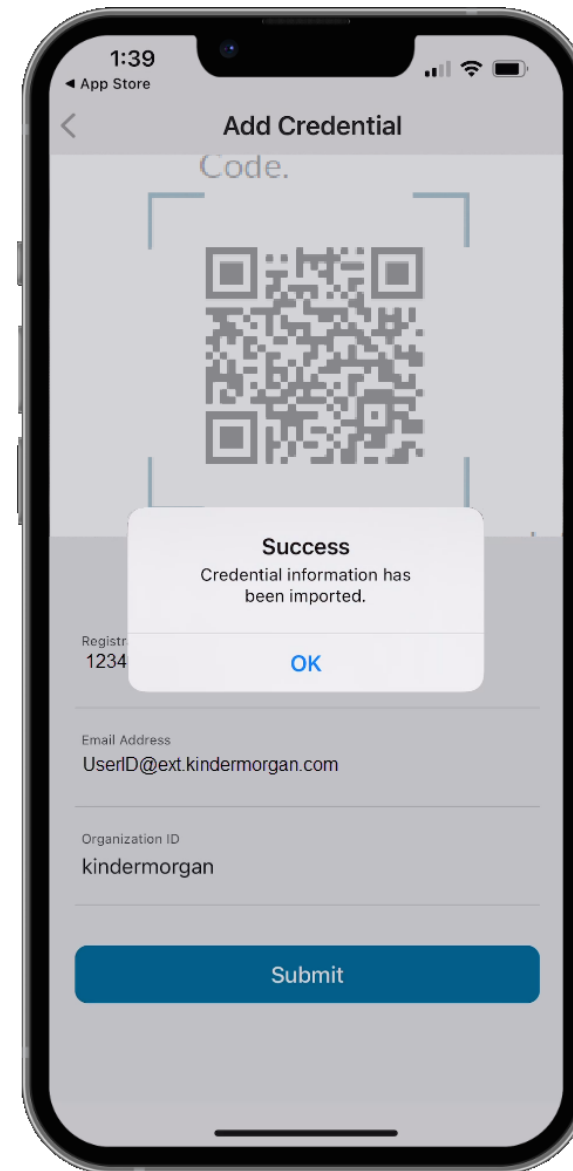
Email Address:  
UserID@ext.kindermorgan.com

Organization ID: kindermorgan

Information on this page will expire in: 01:41

When the credential information is imported successfully, a pop-up will be shown. Press *OK* to continue.

Leave the device and application open to test the authentication token process.



If you are unable to successfully scan the QR code, please enter the details manually into your phone.

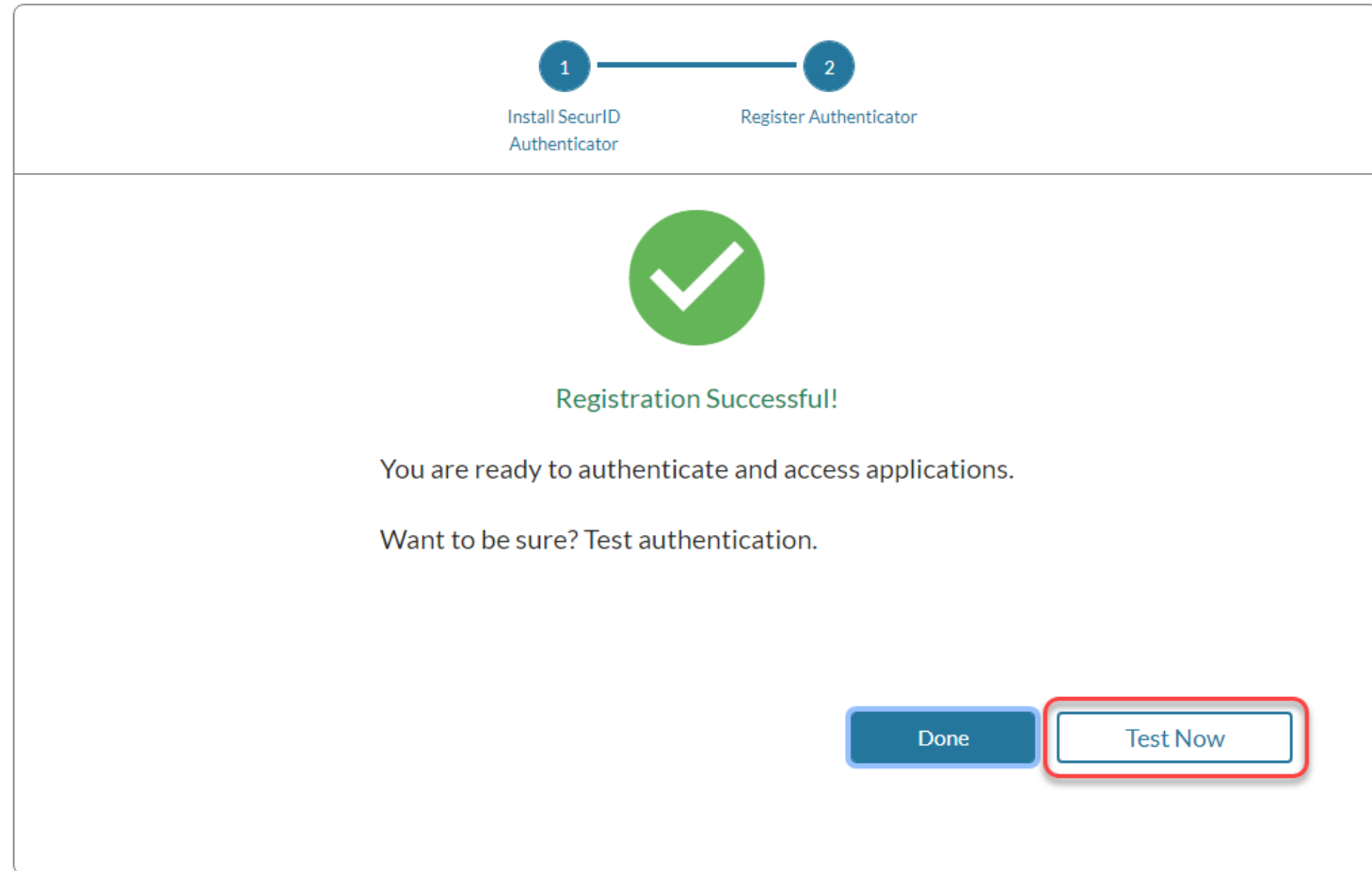
**DO NOT SCAN THE REGISTRATION CODE FROM THIS DOCUMENT!**

If you were able to successfully scan the QR code, please disregard this slide.

The image shows a two-step registration process for the SecurID Authenticator app. Step 1 is 'Install SecurID Authenticator' and Step 2 is 'Register Authenticator'. The main screen is titled 'Add Credential Code.' and features a QR code scanner. Below the scanner, there is an 'Or' separator and three input fields: 'Registration Code or URL', 'Email Address', and 'Organization ID'. A blue 'Submit' button is at the bottom. To the right of the phone, the text 'Enter Details' is followed by 'Open the app and enter:' and three lines of example data: 'Registration Code: 123456789', 'Email Address: UserID@ext.kindermorgan.com', and 'Organization ID: kindermorgan'. A vertical line with 'OR' in the middle separates the QR code from the manual entry fields. A red arrow points from the 'Registration Code or URL' field to the example registration code. Another red arrow points from the 'Email Address' field to the example email address. A third red arrow points from the 'Organization ID' field to the example organization ID. At the bottom right, a timer indicates 'Information on this page will expire in: 01:41'.

After the mobile device has successfully imported the credential information, the browser screen will change to the one displayed on the right.

Use the *Test Now* button to ensure the device registration was successful.





The browser window will update to show a screen like below.

Confirm the test by pressing the green check mark on your mobile device.

### Sending Sign-In Request

Check **User's iPhone** for a notification to continue authentication.

[Didn't receive notification?](#)

Cancel

