

Contact Us



**Elba Express
Company, L.L.C.**
a Kinder Morgan company

Southern Natural Gas Company, L.L.C
P.O. BOX 2563
Birmingham, AL 35202-2563

Landowner Assistance and Right of Way Information

Jarratt Austin, Director	(833) 965-0023	KMLandInfo@kindermorgan.com
Christine Pratt, Director	(833) 965-0023	KMLandInfo@kindermorgan.com

Gas Control Assistance or Operational Emergencies

Gas Control (24 hours/day)	(800) 252-5960	
Brian Merchant, Vice President	(713) 420-5867	Brian_Merchant@Kindermorgan.com
Skyler Spyker, Manager	(713) 420-2386	Skyler_Spyker@Kindermorgan.com

Commercial- Account Managers and Business Development

Rob Perkins, CCO	(205) 325-3540	Rob_Perkins@Kindermorgan.com
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Account Managers (For information regarding transportation, storage services and rates)

Jeff Avery, Director	(484) 844-1423	Jeff_Avery@Kindermorgan.com
Lisa Guthrie, Sr. Account Manager	(205) 325-3816	Lisa_Guthrie@Kindermorgan.com
Jerry Nelson, Sr. Account Manager	(205) 325-7257	Jerry_Nelson@Kindermorgan.com

Business Development & Interconnects

Devy Traylor, Vice President	(205) 325-3524	Devy_Traylor@Kindermorgan.com
Ryan Leahy, Director	(205) 325-7150	Ryan_Leahy@Kindermorgan.com
Stephen Holmes, Director	(205) 325-7420	Stephen_Holmes@Kindermorgan.com
Matt Proietti, Manager	(205) 325-3507	Matthew_Proietti@Kindermorgan.com
Business Development Group		BDSouth@Kindermorgan.com

Asset Optimization (For information regarding PAL Service)

Chris Brown, Account Manager	(713) 420-6201	Chris_Brown@KinderMorgan.com
For after hours PAL assistance	(713) 420-4135	

Transportation & Storage Services

Adam Harris, Vice President	(713) 420-2672	Adam_Harris@KinderMorgan.com
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Contract Administration

Jill Hinkle, Director	(713) 369-9326	Jill_Hinkle@KinderMorgan.com
Katie Manganelli, Manager	(713)-420-6280	Katherine_manganelli@kindermorgan.com
Contract Management Hotline	(713) 420-4455	#sngcontractmgmt@Kindermorgan.com

Nominations/Scheduling

Nichole Lopez, Director	(713) 420-7126	Nichole_lopez@kindermorgan.com
Cathy Soape, Director	(713) 420-3814	Cathy_soape@kindermorgan.com
Tracy Minter, Manager	(713) 420-7030	Tracy_Minter@Kindermorgan.com
Scheduling Hotline	(713) 420-7213	SNGcsSchedulers2@kindermorgan.com

Credit

Ted Chavez, Director	(713) 420-3068	Ted_Chavez@KinderMorgan.com
Rodrigo Guillen, Analyst	(713) 420-2445	Rodrigo_Guillen@KinderMorgan.com

Invoicing

For information regarding transportation invoices, contact	SNGAccountServices@kindermorgan.com
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Gas Control or Operational Emergencies



(800) 252-5960



Nominations and Scheduling Hotline



(713) 420-7213

DART Security / Access



**DARTSystemSecurity@
kindermorgan.com**



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Other Important Contacts

Security Access

For password assistance, establishing ESAs, etc. contact: DARTSystemSecurity@KinderMorgan.com

For any other technical assistance, contact: [@DartSystemSupport@kindermorgan.com](https://twitter.com/DartSystemSupport)

EDI –Request A Trading Partner Agreement

DART EDI Business Support Group #DARTEDIBusinessSupport@kindermorgan.com

EDI –Request A Trading Partner Worksheet

May be submitted in IDART using Request EDI Services in the EDI folder

Measurement

Lee Wheeler, Manager	(205) 325-7463	Lee_Wheeler@Kindermorgan.com
John Nixon, Analyst	(205) 325-7366	John_Nixon@Kindermorgan.com
Keith Thomas, Analyst	(205) 325-3594	Keith_Thomas@Kindermorgan.com

Media Relations

Melissa Ruiz, Director	(713) 369-8060	Melissa_Ruiz@KinderMorgan.com
Katherine Hill, Manager	(713) 369-9176	Katherine_Hill@KinderMorgan.com
Carolina Olivares	(713) 420-6988	Carolina_Olivares@KinderMorgan.com

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DART Security / Access



**[DARTSystemSecurity@
kindermorgan.com](mailto:DARTSystemSecurity@kindermorgan.com)**