



## FastFirm Program Overview

The FastFirm program provides customers a means to expedite transactions for FTS capacity on specific primary paths with a term of up to one month. It is designed to enable Shippers and Natural to submit and accept requests for certain firm capacity via acceptable forms of electronic communication (Instant Messaging or email). Alternatively, Shippers can submit traditional paper request forms (available on Natural's website) for short-term FTS capacity offered under this program. This program increases the speed and flexibility of requesting and contracting for certain firm capacity on a short-term basis, enabling customers to react quickly to market opportunities.

Under the FastFirm program, Natural will specify the individual primary paths and primary points available for request through this program, along with all other terms and conditions applicable to each primary path being offered. In addition, Natural may post on its Electronic Bulletin Board information regarding the specific primary paths being offered, which may include available capacity, acceptable rates, and a bid timeline.

All requests for capacity offered under the FastFirm program will be deemed to incorporate the conditions of the relevant primary path posting and this Program Description. Requests shall be binding on Shipper until accepted or rejected by Natural, which is expected to occur within thirty (30) minutes from the time submitted, unless otherwise specified by the Shipper in its request or by Natural via an Electronic Bulletin Board posting.

### **Electronic Request Process**

All electronic requests must incorporate the required elements of Section 3.2 of Rate Schedule FTS in order to be considered valid. Those elements are summarized below.

1. Shipper Name
2. Contract MDQ
3. FTS service option, if any (SW, NB or LN)
4. Term Start and End Dates
5. Rate \$ ____ Dth/day OR \$ ____ Dth/month
6. Primary Receipt Point(s) and Point MDQ (or segment designation)
7. Primary Delivery Point(s) and Point MDQ (or segment designation)
8. Minimum Acceptable Contract MDQ
9. Period that request is binding (2 business days, unless otherwise specified by Shipper).
10. Name of person authorized by Shipper to submit the request

The person submitting an electronic request will be deemed to be duly authorized to submit such electronic request on Shipper's behalf.

All requests, whether paper or electronic, are subject to capacity availability and acceptance by Natural in accordance with the requirements of its FERC Gas Tariff. Natural will award capacity and prepare contracts in accordance with its established procedures; however, due to the short term nature of this service, Shippers are reminded that contract execution for any awarded capacity can also be accomplished online pursuant to Natural's Electronic Execution Agreement.

If you have questions regarding the FastFirm program, please contact your Account Director.