

Contacts – Elba Express Company, L.L.C.

Mailing Address

Southern Natural Gas Company
P.O. Box 2563
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or
569 Brookwood Village, Suite 749
Birmingham, AL 35209

Landowner Assistance and Right-of-Way Information

Dan Gredvig, Director (800) 781-4152 dan_gredvig@kindermorgan.com

Media Relations

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Account Managers (For Information Regarding Transportation or Storage Services and Rates)

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Lisa Guthrie, Account Manager	(205) 325-3816	lisa_guthrie@kindermorgan.com
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Darryl Outlaw, Account Director	(205) 325-7421	darryl_outlaw@kindermorgan.com
On Call Account Manager	(800) 315-0575	
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Asset Optimization (For information regarding PAL Service)

Brenden Marquardt	(713) 420-2109	Brenden_marquardt@kindermorgan.com
Mark Wilson	(713) 420-7205	mark_wilson@kindermorgan.com
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Gas Control Assistance or Operational Emergencies

Gas Control	(800) 252-5960	
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Contract Administration

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Contract Management Hotline	(713) 420-4455	#sngcontractmgmt@kindermorgan.com

Credit

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Jennefer Whisenhunt, Account Services	(205) 325-7675	jennefer_whisenhunt@kindermorgan.com

Nominations/Scheduling

Gina Mabry, Director	(713) 420-3685	gina_mabry@kindermorgan.com
Scheduling Hot Line	(713) 420-7213	sngschedulers@kindermorgan.com
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Business Development & Interconnects

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Measurement

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Morgan Ramey	(205) 325-7129	morgan_ramey@kindermorgan.com
Keith Thomas	(205) 325-3594	keith_thomas@kindermorgan.com

Other Important Contacts

Security Access

For information regarding access to DART, please contact Dart Security Administrator: Phone
(713) 369-6767

Fax: (832) 397-4923 Attn: DART Security Administrator

Email: DARTSystemSecurity@kindermorgan.com

Mail: DART Security Administrator

Attn: Jesse Battle

1001 Louisiana Street Suite 1000

Houston, TX 77002

Contract Management, Agency Agreements, Capacity Release

For information on how to set up your company as a Shipper, Pooler or Operator, change your existing information, enter into or amend a transportation or storage contract, administer agent appointments, or ask questions about capacity release offers, bids, or timelines, please contact:

#SNGContractMgmt@kindermorgan.com or call the Contracts Hotline at (713) 420-4455.

EDI – Request A Trading Partner Agreement

Katherine Lehmann

(713) 369-3843 Katherine_Lehmann@Kindermorgan.com

EDI – Request A Trading Partner Worksheet

Ivonne Martinez

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