

# Contact Us



**Elba Express  
Company, L.L.C.**  
a Kinder Morgan company

**Southern Natural Gas Company, L.L.C**  
P.O. BOX 2563  
Birmingham, AL 35202-2563

## **Landowner Assistance and Right of Way Information**

Jarratt Austin, Director	(833) 965-0023	<a href="mailto:KMLandInfo@kindermorgan.com">KMLandInfo@kindermorgan.com</a>
Christine Pratt, Director	(833) 965-0023	<a href="mailto:KMLandInfo@kindermorgan.com">KMLandInfo@kindermorgan.com</a>

## **Gas Control Assistance or Operational Emergencies**

Gas Control	(800) 252-5960	
Brian Merchant, Vice President	(713) 420-5867	<a href="mailto:Brian_Merchant@Kindermorgan.com">Brian_Merchant@Kindermorgan.com</a>
Layne Sanders, Director	(713) 420-5024	<a href="mailto:Layne_Sanders@Kindermorgan.com">Layne_Sanders@Kindermorgan.com</a>
Skyler Spyker, Manager	(713) 420-2386	<a href="mailto:Skyler_Spyker@Kindermorgan.com">Skyler_Spyker@Kindermorgan.com</a>

## **Commercial- Account Managers and Business Development**

Carl Haga, Vice President	(205) 325-7544	<a href="mailto:Carl_Haga@Kindermorgan.com">Carl_Haga@Kindermorgan.com</a>
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Account Managers (For information regarding transportation, storage services and rates)

Jeff Avery, Director	(484) 844-1423	<a href="mailto:Jeff_Avery@Kindermorgan.com">Jeff_Avery@Kindermorgan.com</a>
Lisa Guthrie, Sr. Account Manager	(205) 325-3816	<a href="mailto:Lisa_Guthrie@Kindermorgan.com">Lisa_Guthrie@Kindermorgan.com</a>
Jerry Nelson, Sr. Account Manager	(205) 325-7257	<a href="mailto:Jerry_Nelson@Kindermorgan.com">Jerry_Nelson@Kindermorgan.com</a>

Business Development & Interconnects

Devy Traylor, Vice President	(205) 325-3524	<a href="mailto:Devy_Traylor@Kindermorgan.com">Devy_Traylor@Kindermorgan.com</a>
Ryan Leahy, Director	(205) 325-7150	<a href="mailto:Ryan_Leahy@Kindermorgan.com">Ryan_Leahy@Kindermorgan.com</a>
Stephen Holmes, Manager	(205) 325-7420	<a href="mailto:Stephen_Holmes@Kindermorgan.com">Stephen_Holmes@Kindermorgan.com</a>
Matt Proietti, Manager	(205) 325-3507	<a href="mailto:Matthew_Proietti@Kindermorgan.com">Matthew_Proietti@Kindermorgan.com</a>
Business Development Group		<a href="mailto:BDSouth@Kindermorgan.com">BDSouth@Kindermorgan.com</a>

## **Asset Optimization (For information regarding PAL Service)**

Greg Pollard, Manager	(713) 420-7149	<a href="mailto:Gregory_Pollard@KinderMorgan.com">Gregory_Pollard@KinderMorgan.com</a>
Chris Brown, Account Manager	713-420-6201	<a href="mailto:Chris_Brown@KinderMorgan.com">Chris_Brown@KinderMorgan.com</a>
For after hours PAL assistance	(713) 420-4135	

## **Transportation & Storage Services**

Contract Administration

Jill Hinkle, Director	(713) 369-9326	<a href="mailto:Jill_Hinkle@KinderMorgan.com">Jill_Hinkle@KinderMorgan.com</a>
Lindsay Salazar, Manager	(713)-420-2382	<a href="mailto:Lindsay_Salazar@kindermorgan.com">Lindsay_Salazar@kindermorgan.com</a>
Contract Management Hotline	(713) 420-4455	<a href="mailto:#sngcontractmgmt@Kindermorgan.com">#sngcontractmgmt@Kindermorgan.com</a>

Nominations/Scheduling

Adam Harris, Director	(713) 420-2672	<a href="mailto:Adam_Harris@KinderMorgan.com">Adam_Harris@KinderMorgan.com</a>
Heather Comfort, Manager	(713) 420-2424	<a href="mailto:Heather_Comfort@Kindermorgan.com">Heather_Comfort@Kindermorgan.com</a>
Scheduling Hotline	(713) 420-7213	<a href="mailto:Sngschedulers@Kindermorgan.com">Sngschedulers@Kindermorgan.com</a>

Gina Mabry, Vice President	(713) 420-3685	<a href="mailto:Gina_Mabry@KinderMorgan.com">Gina_Mabry@KinderMorgan.com</a>
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## **Credit**

Ted Chavez, Director	(713) 420-3068	<a href="mailto:Ted_Chavez@KinderMorgan.com">Ted_Chavez@KinderMorgan.com</a>
Rodrigo Guillen, Analyst	(713) 420-2445	<a href="mailto:Rodrigo_Guillen@KinderMorgan.com">Rodrigo_Guillen@KinderMorgan.com</a>

## **Invoicing**

For information regarding transportation invoices, contact  
Email

[SNGLAccountServices@kindermorgan.com](mailto:SNGLAccountServices@kindermorgan.com)

## **Gas Control or Operational Emergencies**



**(800) 252-5960**

**KINDER MORGAN**



**Know what's below.  
Call before you dig.**

## **Nominations and Scheduling Hotline**



**(713) 420-7213**

## **DART Security / Access**



**DARTSystemSecurity@  
kindermorgan.com**



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Company, L.L.C.  
a Kinder Morgan operated company

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P.O. BOX 2563  
Birmingham, AL 35202-2563

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## Other Important Contacts

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### Security Access

For information regarding access to DART, please contact Dart Security Administrator

Email [DARTSystemSecurity@KinderMorgan.com](mailto:DARTSystemSecurity@KinderMorgan.com)

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### EDI –Request A Trading Partner Agreement

DART EDI Business Support Group [#DARTEDIBusinessSupport@kindermorgan.com](mailto:#DARTEDIBusinessSupport@kindermorgan.com)

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### EDI –Request A Trading Partner Worksheet

May be submitted in IDART using Request EDI Services in the EDI folder

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### Measurement

Lee Wheeler, Manager	(205) 325-7463	<a href="mailto:Lee_Wheeler@Kindermorgan.com">Lee_Wheeler@Kindermorgan.com</a>
John Nixon, Analyst	(205) 325-7366	<a href="mailto:John_Nixon@Kindermorgan.com">John_Nixon@Kindermorgan.com</a>
Mike Patrick, Analyst	(205) 325-7284	<a href="mailto:Joseph_Patrick@Kindermorgan.com">Joseph_Patrick@Kindermorgan.com</a>
Katie Ryder, Analyst	(205) 325-7410	<a href="mailto:Katie_Ryder@Kindermorgan.com">Katie_Ryder@Kindermorgan.com</a>
Keith Thomas, Analyst	(205) 325-3594	<a href="mailto:Keith_Thomas@Kindermorgan.com">Keith_Thomas@Kindermorgan.com</a>

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### Media Relations

Melissa Ruiz, Director	(713) 369-8060	<a href="mailto:Melissa_Ruiz@KinderMorgan.com">Melissa_Ruiz@KinderMorgan.com</a>
Katherine Hill, Manager	(713) 369-9176	<a href="mailto:Katherine_Hill@KinderMorgan.com">Katherine_Hill@KinderMorgan.com</a>
Carolina Olivares	(713) 420-6988	<a href="mailto:Carolina_Olivares@KinderMorgan.com">Carolina_Olivares@KinderMorgan.com</a>

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